



**Redsun** 弘陽

**弘陽地產集團有限公司**  
**Redsun Properties Group Limited**

(Incorporated in the Cayman Islands with limited liability)

(於開曼群島註冊成立的有限公司)

Stock Code 股份代號: 1996

**ENVIRONMENTAL, SOCIAL  
AND GOVERNANCE REPORT**

**2020**

環境、社會及管治報告

## ABOUT THIS REPORT

### Introduction of the Report

This is the third “**Environmental, Social and Governance Report**” (the “**Report**” or “**ESG Report**”) published by the Group to the public, serves as a disclosure of the sustainable development strategies of, relevant work performed by and results achieved by the Group in 2020. The report also focuses on responding to key stakeholders’ concerns on the Group’s sustainable development. The content regarding the corporate governance of the Company will be presented separately in the section headed “**Corporate Governance Report**” in this annual report.

### Basis of Preparation

This Report has been prepared by the Group in compliance with the Environmental, Social and Governance Reporting Guide (the “**ESG Guide**”) set out in Appendix 27 to the Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited (the “**Listing Rules**”) issued by The Stock Exchange of Hong Kong Limited (the “**Stock Exchange**”) in 2016. This Report is in compliance with the “**comply or explain**” provisions of the ESG Guide and has been prepared based on the four reporting principles of materiality, quantitative, balance and consistency.

### Scope of the Report

The content of this Report mainly includes the primary business of the Group in mainland China, covering the Company and its subsidiaries. Unless otherwise stated, the reporting period is from 1 January to 31 December 2020 (the “**Year**”). In order to comprehensively report on the Group’s key achievements in terms of sustainable development, the timeframes of selected contents are adjusted as appropriate in the Report.

### Declaration of the Report

The Board takes full responsibility for the Group’s strategies and report on environmental, social and governance. This Report has been prepared in two languages: traditional Chinese and English. Should there be any discrepancy in the understanding of the content, the traditional Chinese text of this Report shall prevail.

## 關於本報告

### 報告說明

本「環境、社會及管治報告」(「本報告」或「ESG報告」)為本集團第三次對外公開發佈的ESG報告，旨在披露本集團於2020年度內的可持續發展策略、行動及成果，同時重點回應主要利益相關方對本集團可持續發展的關注。有關公司管治部分的內容於本年報中的「企業管治報告」部分單獨陳述。

### 編製基準

本集團根據香港聯合交易所有限公司(「聯交所」)2016年發佈的《香港聯合交易所有限公司證券上市規則》(「上市規則」)附錄二十七《環境、社會及管治報告指引》(「ESG指引」)編製本報告。本報告遵循ESG指引中有關「不遵守就解釋」的條文，並且以重要性、量化、平衡、一致性四項匯報原則作為編製基礎。

### 報告範圍

本報告的內容主要涵蓋本集團於中國內地的主要業務，涵蓋本公司及旗下附屬公司。除另有說明，報告期間為2020年1月1日至12月31日(「本年度」)。為全面匯報本集團在可持續發展方面的重點工作，本報告對部分信息的時間範圍作出適當延伸。

### 報告聲明

董事會全面負責本集團之環境、社會及管治策略及匯報。本報告以兩種語言進行發佈：中文繁體及英文。報告內容如有歧義，請以中文繁體版為準。



# 1. MANAGEMENT OF SUSTAINABLE DEVELOPMENT

## 1.1 Responsibility Communication

### 1.1.1 Stakeholder Communication

The Group puts emphasis on maintaining close communication with stakeholders. Through various channels, the Group constantly understands the needs and expectations of stakeholders and thus formulates the Group's directions of sustainable development and management strategies. The Group also makes quick responses to stakeholders' concerns and proactively performs its corporate social responsibility, so as to achieve common progress and development. Please refer to the table below for the stakeholder groups, expectations, ways of communication and response of the Group:

Stakeholder groups			Ways of communication and response	
利益相關方組別	Expectations	期望		溝通與回應方式
<b>Customers</b> 客戶	Product quality	產品質量	Company homepage	公司主頁
	Quality service	優質服務	WeChat official account	微信公眾號
<b>Shareholders and investors</b> 股東及投資者	Economic performance	經濟績效	General meetings	股東大會
	Corporate governance	企業管治	Listed information disclosure	上市信息披露
	Compliance operation	合規經營	Annual report conferences	年報發佈會
<b>Employees</b> 僱員	Vocational development and training opportunities	職業發展與培訓機會	Surveys	問卷調查
	Staff interests and welfare	員工權益與福利	Activities held by unions and the Party	工會及黨群活動
	Health and safety	健康與安全	Employees trainings and employees activities	僱員培訓及僱員活動

# 1. 可持續發展管理

## 1.1 責任溝通

### 1.1.1 利益相關方溝通

本集團注重與利益相關方保持緊密的溝通。本集團持續通過多種渠道了解各利益相關方的需求和期望，以更全面地制定本集團的可持續發展方針及管理策略，並及時回應各利益相關方的關注重點，積極履行企業社會責任，以實現共同進步和發展。有關本集團的利益相關方組別、期望、溝通及回應方式請參見下表：

Stakeholder groups			Ways of communication and response	
利益相關方組別	Expectations	期望	溝通與回應方式	溝通與回應方式
<b>The government and regulatory bodies</b> 政府與監管機構	Compliance with relevant laws and regulations	遵守相關法律法規	Regular communication with the government and regulatory bodies	與政府及監管機構定期溝通
	Payment of taxes according to law	依法納稅	Submission of the compliance report in accordance with the regulatory requirements	提交符合監管要求的合規報告
<b>Supplies</b> 供應商	Fair and open tender process	公平公開的招標過程	Mails	郵件
	Win-win cooperation	雙贏合作	Suppliers meetings	供應商大會
	Integrity and fulfilment of promises	誠信履約	Regular communication via phone calls	定期溝通電話
<b>Media</b> 媒體	Transparent information disclosure	透明的信息披露	News conference	新聞發佈會
	Fulfilment of corporate and civic responsibilities	履行企業公民責任	Mails Phone calls	郵件 電話
<b>Community</b> 社區	Coordinated community development	社區協同發展	Participation in various charity events	參與各類公益活動
	Community participation	社區參與		
	Environmental protection	環境保護		

### 1.1.2 Material Issues Assessment

To effectively manage and report issues having material impacts on both the Group and stakeholders, the Group continued to perform material issues assessment through systematic procedures during the Year. This provides a reference for formulating sustainable development strategies with corporate characteristics and the key disclosure scope of this Report.

The flow of this material issues assessment has been categorized into four steps, namely “identification”, “sequencing”, “assessment” and “review”, particulars of which are as follows:

#### I. Identification

The Group reviewed the database with regards to sustainable development issues. With combination of references made to the ESG Guide, industry peer benchmark analysis and corporate development characteristics, a total of 12 sustainable development issues were shortlisted, which formed the 2020 sustainable development issue database.

#### II. Sequencing

The Group invited its internal and external stakeholders (including employees, customers, suppliers, investors and decision-makers of the Company) to participate in online questionnaires for investigation. They ranked respective sustainable development issues from the database according to the degree of concerns for sequencing. In the survey, a total of 1,025 valid questionnaires were collected.

#### III. Assessment

The Group examined the materiality of each issue according to two dimensions, namely “degree of impact on Redsun Properties” and “degree of impact on stakeholders”. The issue scoring over 50% on both dimensions shall then be taken as a material issue.

### 1.1.2 實質性議題評估

為有效地管理及匯報對本集團和利益相關方均有重大影響的議題，本集團於本年度繼續通過系統性的流程開展實質性議題評估，為制定具有企業特色的可持續發展策略以及本報告的重點披露範圍提供了參考。

有關本次實質性議題的評估流程主要分為「識別」、「排序」、「評估」和「檢視」四個步驟，其具體內容如下：

#### I. 識別

本集團重新審視可持續發展議題庫，綜合參考ESG指引、同行基準分析及企業發展特色，篩選出共12個可持續發展議題，形成2020年的可持續發展議題庫。

#### II. 排序

本集團邀請內部及外部利益相關方，包括僱員、客戶、供應商、投資者及公司決策層以網上問卷的形式進行調查，按照其對可持續發展議題庫中各議題的關注程度進行排序。本次調查一共收到1,025份有效問卷。

#### III. 評估

本集團根據「對弘陽地產的影響程度」及「對利益相關方的影響程度」兩個維度審視各議題的重要性，在兩個維度上得分均超過一半的議題將視為實質性議題。

## IV. Review

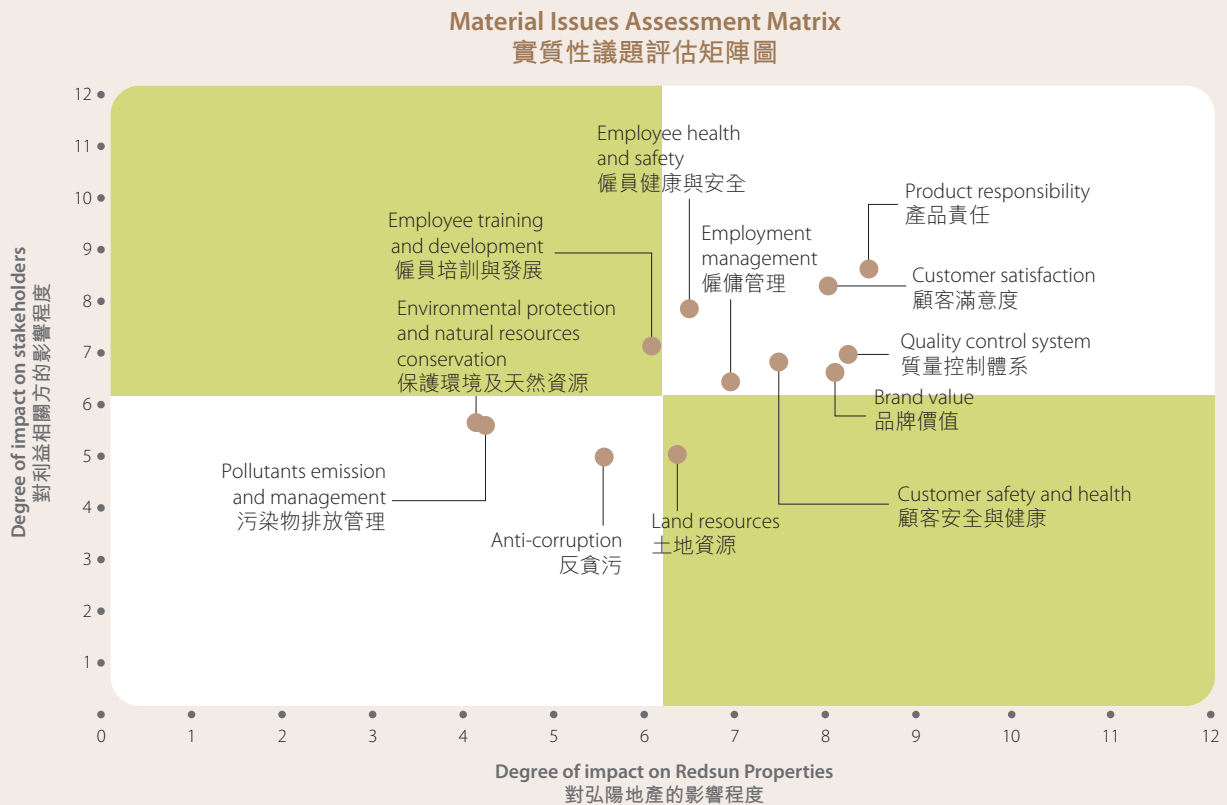
The Group reviewed the shortlisted material issues and confirmed their materiality to the Group's stakeholders, so as to make a targeted disclosure in this Report.

Please refer to the below graph for the results of the material issues assessment:

## IV. 檢視

本集團檢視篩選出來的實質性議題並確認其對本集團利益相關方的重要意義，從而有針對性地於本報告中披露。

有關實質性議題評估結果請參見下圖：



Level 1 Issues <sup>1</sup>	第一層次議題 <sup>1</sup>
<ul style="list-style-type: none"> <li>Product responsibility</li> <li>Customer satisfaction</li> <li>Quality control system</li> <li>Brand value</li> <li>Customer safety and health</li> <li>Employee health and safety</li> <li>Employment management</li> </ul>	<ul style="list-style-type: none"> <li>產品責任</li> <li>顧客滿意度</li> <li>質量控制體系</li> <li>品牌價值</li> <li>顧客安全與健康</li> <li>僱員健康與安全</li> <li>僱傭管理</li> </ul>
Level 2 Issues <sup>2</sup>	第二層次議題 <sup>2</sup>
<ul style="list-style-type: none"> <li>Employee training and development</li> <li>Land resources</li> </ul>	<ul style="list-style-type: none"> <li>僱員培訓與發展</li> <li>土地資源</li> </ul>
Level 3 Issues <sup>3</sup>	第三層次議題 <sup>3</sup>
<ul style="list-style-type: none"> <li>Anti-corruption</li> <li>Pollutants emission and management</li> <li>Environmental protection and natural resources conservation</li> </ul>	<ul style="list-style-type: none"> <li>反貪污</li> <li>污染物排放管理</li> <li>保護環境及天然資源</li> </ul>

## 1.2 Brand Management

Redsun Properties has been dedicated to become a trusted top comprehensive property developer in China. To achieve the goal, the Group has been engaging in property development and sales and has successfully established the “Redsun” brand. Committed to enhance its consumer loyalty, reputation and recognition, the Group adheres to the core values of “professionalism and building credibility for the long term” and continues to establish its brand from multidimensions including a brand of employers and the public, an industrial brand of investment, financing, management and exit (“IFME”), a brand of products and services as well as a brand of public welfare and corporate culture, with an aim to continuously raising the brand value of Redsun Properties.

## 1.2 品牌管理

弘陽地產致力於成為備受信賴的國內一流綜合房地產開發商，為實現該目標，本集團一直在房地產開發及銷售領域耕耘，成功建立了「弘陽」品牌。本集團秉承「在商言人誠者致遠」的核心價值觀，持續從僱主與公眾品牌、投融管退行業品牌、產品服務品牌、公益與企業文化品牌等多維度出發，致力於提升消費者的忠誠度、美譽度和認可度，以期持續提升弘陽地產的品牌價值。

<sup>1</sup> Level 1 issues : Being the material issues, detailed responses to relevant strategies and practices will be made in this Report

<sup>2</sup> Level 2 issues : In this Report, responses to certain relevant implementation will be made

<sup>3</sup> Level 3 issues : Ongoing concerns

<sup>1</sup> 第一層次議題：即為實質性議題，於本報告中，將詳細回應與其有關的策略及做法

<sup>2</sup> 第二層次議題：於本報告中，將回應與其有關的部分實踐

<sup>3</sup> 第三層次議題：持續關注



#### A brand of employers and the public

##### 僱主與公眾品牌

The Group cherishes talents and is dedicated to build a sincere, warm and positive employer brand image. The Group constantly optimizes the employees' remuneration and incentive system to maximize the motivation and cohesion of the employees, and has also established a systematic training framework to provide employees with diversified training, which enables enhancement in talents. The Group is committed to create greater values for employees to grow with the corporation.

本集團珍視人才，致力打造真誠、溫暖、積極的僱主品牌形象。本集團持續優化僱員薪酬體系和激勵制度，最大化地提高僱員積極性和粘合度，並完成系統性的培養框架搭建，向僱員提供多樣化的培訓，以實施人才升級，致力為僱員創造更大價值，達至僱員和企業共同成長。

#### An industrial brand of IFME

##### 投融管退行業品牌

IFME is the core commercial logics followed by the Group in operation and development, requiring the integration of these four elements including investment, financing, management (operation) and exit (marketing). In terms of management, the Group forms a positive cycle development from aspects of strategies, objectives, organization, abilities, assessment and incentives. In terms of investment, the Group has developed a detailed indicator evaluation system. By an efficient and modern management model, maximized returns on investment can be ensured. In terms of financing, the Group follows prudent financial management practices and sound financial policies to broaden our financial channels to meet our need for capital.

「投融管退」是本集團在經營發展中遵循的核心商業邏輯，要求切實做到投資、融資、管理（運營）及退出（營銷）四個方面的互為輔助、有機融合。在管理方面，本集團從戰略、目標、組織、能力、評價到激勵各個維度，形成正循環發展；在投資方面，本集團建立了詳細的指標評價體系，通過高效的現代化管理模式以確保投資收益的最大化；在融資方面，本集團奉行審慎的金融管理做法和實施穩健的財務政策，不斷豐富融資渠道以滿足資本需求。



#### A brand of products and services 產品服務品牌

The Group adheres to the corporate mission of “讓生活更有溫度 (making lives warmer)”, striving to provide comfortable living environment for more people. Leveraging its precise product positioning and leading quality control system, the Group has launched four major project series, from high-quality rigid demand housing, to best properties, namely, “Times Series (時光系)”, “Sunrise Joy Series (昕悅系)”, “Imperial Sunlight Series (宸暉系)” and “Great Signature Series (弘著系)”. In terms of product design, the Group takes into consideration the regional characteristics, market trend and customers’ need to create differentiated products, so as to further extend the reach of our brand.

本集團秉承「讓生活更有溫度」的企業使命，致力為更多人提供舒適宜人的居住環境。本集團憑藉精確的產品定位及領先的質量控制體系，推出了覆蓋從質量剛需到頂級物業的「時光系」、「昕悅系」、「宸暉系」及「弘著系」四大產品線，在產品設計方面考慮地區特色、市場趨勢及客戶需求，打造出差異化產品，進一步擴散品牌的影響力。

#### A brand of public welfare and corporate culture 公益與企業文化品牌

Hong Yang Group Company has long paid attention to the education environment and the growth of young people in the impoverished districts, and facilitated the implementation and popularization of quality education. The Group has launched several public welfare projects, including “Sunflower” Project in 2016, the first supporting facility in 2017, namely Redsun Primary School (弘陽小學) at Guishuang in Liping County of Guizhou Province, and “Ten School in Ten Provinces, Hundred Libraries for Hundred Villages” in 2018. Mr. Zeng Huansha, the chairman of Hong Yang Group Company, has been caring about the society with his unwavering original determination of helping students “get out of the remotes area” through his financial aid for education.

弘陽集團長期關注貧困地區教育及青少年成長，助力素質教育的實施與普及，先後於2016年開展「向日葵」計劃、2017年落地首個援建陣地——貴州省黎平縣歸雙弘陽小學、2018年開展「十省十校百村百圖」計劃等公益項目。弘陽集團董事長曾煥沙先生心繫社會、初衷不改，希望通過助學資助，幫助求學孩子「走出大山」。

In response to the appeal for “health, diligence and love” by Hong Yang Group Company, the Group also actively adheres to such corporate culture and continuously participates in social welfare affairs as a corporate citizen so as to remain committed to fulfilling its social responsibility.

在響應弘陽集團號召的基礎上，本集團亦積極遵循「健康、拼搏、大愛」的企業文化精神，以企業公民的身份持續參與社會公益事業，為切實踐行社會責任而努力。



The Group was awarded "2020 Best 50 of China Real Estate Developers"

本集團躋身「2020中國房地產開發企業50強」



On 17 December 2020, the "2020 China Real Estate Super Product Competitiveness Innovation Conference" was held by Yihan Zhiku in Hangzhou. The Group was awarded "2020 Top 40 China Real Estate Enterprises with Super Product Competitiveness"

2020年12月17日，由億翰智庫主辦的「2020中國房地產超級產品力創新大會」在杭州隆重召開。本集團榮獲「2020中國房企超級產品力TOP40」

### 1.3 Operation with Integrity

#### 1.3.1 Upholding Anti-corruption

The Group regards honest management as the foundation of its business. In respect of corporate governance and anti-corruption initiatives, the Group complies with the relevant laws and regulations such as the Company Law of the People's Republic of China (《中華人民共和國公司法》), the Criminal Law of the People's Republic of China (《中華人民共和國刑法》) and the Anti-Unfair Competition Law of the People's Republic of China (《中華人民共和國反不正當競爭法》). To this end, the Group has adopted a series of measures to continuously strengthen the implementation of its anti-corruption efforts.

### 1.3 廉潔經營

#### 1.3.1 秉持反腐倡廉

本集團將誠信經營作為立業之本，在企業管治及反腐倡廉方面，應遵守《中華人民共和國公司法》、《中華人民共和國刑法》、《中華人民共和國反不正當競爭法》等相關的法律法規。為此，本集團採取了一系列的措施，不斷加強落實反腐敗工作。

In order to systemize and normalize the internal audit and to give full play to the role of internal audit in strengthening the internal control of enterprises, improving operation and management as well as enhancing economic efficiency, the Group formulated the Internal Audit System of Redsun Properties Group Limited(《弘陽地產集團有限公司內部審計制度》). It provides that internal audit department may directly accept any complaint or information provided by staff members regarding possible fraud, waste, abuse of authority and other irregular activities, and that the Audit and Inspection Centre may propose awards or incentives to those personnel who contributed audit trails and helped reveal and report the violations of rules and regulations of the Company.

In addition, the Group has also formulated "A Management System against Malpractice of Redsun Properties Group Limited" (《弘陽地產集團有限公司反舞弊管理制度》) to further prevent the occurrence of fraudulent acts (including bribery, extortion, fraud and money laundering) and to strengthen the governance and internal control. The system specifies the prevention and control, whistle-blowing, investigation and reporting, guidance and supervision of anti-fraud work, as well as the remedies and punishment of fraud.

為實現內部審計的制度化 and 規範化，發揮內部審計在強化企業內部控制、改善經營管理、提高經濟效益中的作用，本集團制定《弘陽地產集團有限公司內部審計制度》，內部審計可以直接受理工作人員就可能存在的欺詐、浪費、濫用職權等其他不規範活動提出的投訴或信息。對揭發、檢舉違反公司規章制度行為，提供審計線索的有功人員，審計監察中心可建議給予表彰或獎勵。

此外，本集團亦制定了《弘陽地產集團有限公司反舞弊管理制度》，以進一步防範舞弊行為（包括賄賂、勒索、欺詐及洗黑錢）的發生，加強治理和內部控制。該制度明確了反舞弊工作的預防和控制、舉報、調查和報告、指導和監督，以及舞弊行為的補救措施和處罰等內容。

<b>Senior Management</b> 高級管理層	<p>Shall regard the work against malpractice as part of their daily management and proactively support the daily operation of the permanent anti-fraud establishment (i.e., the Audit and Inspection Centre) and provide with sufficient protection in areas of budgeting, personnel deployment, seniority deployment and work conditions.</p> <p>應將反舞弊工作作為日常管理工作的一部分，積極支持反舞弊工作常設機構（即審計監察中心）的日常工作，並從預算、人員配置及職級配置、工作條件準備上給予充分保障。</p>
<b>Audit and Inspection Centre</b> 審計監察中心	<p>Shall convene a meeting at least once a year to report about the enforcement of actions against malpractice, and is responsible for setting up a hotline and e-mail box for reporting issues regarding occupational ethics and cases of malpractice and disclosing such issues and cases such that our employees and parties within the community can report the issues regarding the breach of occupational ethics by the Group and its staff members.</p> <p>每年需至少召開一次反舞弊情況通報會，同時負責建立及公開職業道德問題及舞弊案件的舉報電話熱線、電子郵件信箱，供僱員及社會各方舉報本集團及其人員違反職業道德問題的情況。</p>



The Group has set up a mechanism of accountability for malpractices, including leadership responsibility and direct responsibility. The Audit and Inspection Centre shall report any employees who have been verified to be involved in malpractices, regardless of constituting criminal acts or not, to the senior management and suggest penalties accordingly. If such malpractices infringe criminal laws, the case shall be passed to the judiciary for handling in accordance with the laws.

- **Leadership responsibility:** Refers to the responsibility that relevant management personnel with corresponding leadership authority shall be liable for the inaccuracy in accounting information caused by the malpractices due to the failure in performance of duty or oversight within the scope of work under their supervision
- **Direct responsibility:** Refers to the responsibility that management personnel and their relevant personnel shall be liable for the inaccuracy in accounting information caused by the malpractices due to their direct operation or involvement in the concerned decisions, or their authorization, instruction, order, connivance, harboring, and incorrect performance of duty within their responsible scope of work

In addition, the Group actively carried out anti-corruption education to strengthen employees' sense of integrity. During the Year, the Group took an oath and signed the "Integrity Undertaking" (《廉潔承諾書》) with all levels of management to build an integrity and efficient management team. The Group also posted the anti-corruption posters, which include various reporting methods, so that the anti-corruption and requirements are fully implemented in the daily operation of the Group.

本集團對舞弊行為進行追究的責任包括領導責任和直接責任。所有證實有舞弊行為的僱員，無論是否達到刑事犯罪的程度，審計監察中心均應向高級管理層匯報，並建議相應的處罰；若行為觸犯刑律，則移交司法機關依法處理。

- **領導責任：**指負有相應領導職權的管理人員在其主管或分管工作範圍內因失職、失察導致舞弊事件，造成會計信息失真等所應承擔的責任
- **直接責任：**指管理人員及其相關人員在其職責範圍內，直接操作或參與相關決策，或授意、指使、強令、縱容、包庇他人等舞弊以及未正確履行職責等過失行為，造成會計信息失真等所應承擔的責任

此外，本集團積極開展反腐倡廉教育工作，強化僱員的廉潔從業意識。於本年度，本集團與各級管理人員進行宣誓並簽署《廉潔承諾書》，致力打造廉潔高效的管理團隊。本集團亦張貼廉正宣傳海報，當中包含各類舉報方式，使反腐倡廉的要求於本集團的日常工作層面中全面落实。



In May 2020, the Group organized the second Integrity Promotion Month under the theme of "Strengthen the Immunity, Walk with Integrity" (增強免疫，廉潔同行), which included integrity presentations, video interviews on integrity, policies and cases promotion, a ceremony for senior management to take the oath and sign the Integrity Undertaking, etc.

2020年5月，本集團組織開展主題為「增強免疫，廉潔同行」第二屆廉正宣傳月，活動包括廉正主題宣講，播放廉正訪談視頻，宣講政策與案例，舉行高級管理人員宣誓及簽署廉潔承諾書儀式等



### 1.3.2 Adopting Sunshine Procurement

In compliance with the laws and regulations such as The Bidding Law of the People's Republic of China (《中華人民共和國招標投標法》), the Group has formulated the Supplier Management Measures of Redsun Properties Group (《弘陽地產集團供應商管理辦法》) in respect of the environmental and social risks of the supply chain, in order to regulate the management of the Group's suppliers to ensure the provision of quality and controllable resources of qualified suppliers for the tendering business.

The Group has been carefully selecting suppliers for cooperation. Effective systems are in place for suppliers in the areas of environmental protection and social responsibility, through prequalification checks on suppliers and real-time control of their performance during the cooperation period. The Group has formulated the Supplier Management Measures of Redsun Properties Group (《弘陽地產集團供應商管理辦法》), the policy covers all suppliers of construction, materials and equipment as well as consulting services. Under this Rule, suppliers shall meet the following requirements during the prequalification stage:

### 1.3.2 踐行陽光採購

本集團在遵循《中華人民共和國招標投標法》等法律法規的基礎上，針對供應鏈的環境及社會風險制定了《弘陽地產集團供應商管理辦法》，以規範本集團的供應商管理工作，確保為招標業務提供優質、可控的合格供應商資源。

本集團一直慎重選擇合作的供應商，對供應商在環保、社會責任等方面制定了有效的制度規定，透過對供應商的前期資格審查，和對合作期間的相關表現實時把控。本集團制定了《弘陽地產集團供應商管理辦法》，政策涵蓋範圍包括所有工程施工類、材料設備類、諮詢服務類的供應商。根據此規定，在資格預審階段中供應商需符合以下要求：

- Audited financial statements for the recent three years with good financial performance
- No records for any material quality and safety incidents and defaulting on payment of wages to their migrant workers in recent three years
- Full set of certificates, including business licence, qualification certificates (e.g., safety, quality and environmental certification, if any), valid safety production permit, etc
- 近三年經審計的財務報表，財務表現良好
- 近三年無重大質量、安全事故及拖欠農民工工資行為
- 證照齊全，包括營業執照、資質證書（如有，例如安全、質量、環境認證）、在有效期範圍內的安全生產許可證等

In addition, the performance evaluation of supplier stipulates that, suppliers who have willfully defaulted on payment of wages to their migrant workers, gathered a crowd and caused disturbance, surrounded property owners and governmental authorities, etc. will be included in the supplier blacklist; and that the Group shall have the right to terminate the cooperation agreement with the suppliers in the event that a material safety incident occurs or a material complaint arises in relation to a cooperative project. During the Year, the Group maintained effective cooperation with a total of 4,318 suppliers located in various regions of the PRC, data of which are as follows:

此外，在供應商履約評估中規定對出現惡意拖欠工資、聚眾鬧事、圍堵業主及政府機關等情況的供應商列入供方黑名單；如在合作項目出現重大安全事故，或引起重大投訴，本集團有權終止合作協議。於本年度，與本集團保持有效合作的供應商分佈於中國各區域，合共4,318家，詳細數據如下：

Region	地區	Jiangsu and Southern Jiangsu Central Jiangsu Zhejiang Zhongyuan					
		Nanjing 南京	Shanghai 蘇滬	Southern Jiangsu 蘇南	Central Jiangsu 蘇中	Zhejiang 浙江	Zhongyuan 中原
Number of suppliers	供應商數目	703	428	473	293	270	258

Region	地區	Anhui and Jiangxi Southwest China Guangzhou Central China Huainan and Shandong				
		皖贛	西南	廣州	華中	淮魯
Number of suppliers	供應商數目	420	553	292	387	241



The Group also conducts strict supplier screening and site inspections in accordance with its internal system, including monitoring and rating of suppliers' performance and construction capability, company/plant environment and governance, and quality, progress and safety and civilization management of project sites. During the Year, the Group completed site visits to 2,821 suppliers.

The Group follows the procurement principles of "impartial, fair, legal and transparent" (公正公平、陽光透明). In order to standardize the management measures for bidding and procurement, and protect the public interests and the legitimate rights and interests of parties involved in bidding and tendering activities, the Group has established the procurement systems such as the Bidding and Procurement Management System of Redsun Properties Group (《弘陽地產集團招採管理制度》) and the Supplier Management Measures of Redsun Properties Group (《弘陽地產集團供應商管理辦法》). To standardize the procurement process of engineering projects, the Group further improved the Procurement Management Regulations for Engineering Projects of Redsun Properties Group (《弘陽地產集團工程採購管理辦法》).

The bidding and procurement of new construction projects and projects under construction of the Group follows a number of principles, including the comprehensiveness of bidding, fullness of bidding, qualification verification, fairness and impartiality, transparency and justice and confidentiality. The decision-making body for bidding comprises the bidding and procurement committee set up by Redsun Properties and the decision groups of bidding set up by regional offices. The bidding modes can be divided into centralized procurement, joint bidding and single bidding. There are four types of bidding processes: bidding, simplified bidding, price comparison and direct engagement, with design and construction bidding separately in principle. All the Group's staff members who handle issues relating to bidding are forbidden to accept any feasts or gifts from any tendering units. In case of bribery or any act which harms the interests of the Company, the case shall be passed to the Audit and Inspection Centre of the Group for investigation and penalty.

本集團亦依據內部制度嚴格執行對供應商的篩查及現場考察，包括對供應商的業績及施工能力、公司／廠房環境與治理、對項目現場的質量、進度及安全文明管理等維度進行監察及評分。於本年度，本集團對2,821家供應商完成實地考察。

本集團遵循「公正公平、陽光透明」的採購原則，為了規範招標採購管理工作，保護社會公共利益和招標投標活動當事人的合法權益，本集團制定了《弘陽地產集團招採管理制度》及《弘陽地產集團供應商管理辦法》等採購制度，並針對工程採購的標準流程，進一步完善《弘陽地產集團工程採購管理辦法》。

本集團的新建項目和在建項目遵循全面招標原則、整體招標原則、資質審查原則、公平公正原則、透明公正原則和保密原則等多項工作原則進行招標採購。招標工作的決策機構由弘陽地產設立的招標決策委員會和各區域公司設立的招標決策小組構成，招標模式主要分為集中採購、聯合招標與單項招標，並分為招標、簡易招標、比價、直接委託四種招標方式，原則上實行設計與施工分開招標。本集團規定所有招標工作人員不得接受投標單位的任何宴請、餽贈，若發生索賄、受賄、損害公司利益行為的情況，將交由本集團審計監察中心查處。

## 2. QUALITY FIRST, HARMONIOUS AND WIN-WIN

### 2.1 Quality and Safety Management

High standards of product quality control are the cornerstone of the Group's successful development. The Group strictly complies with the relevant laws and regulations in relation to health, safety issues and remedies in the delivery of products and services, including but not limited to the Standardized Specifications for Engineering Construction Safety and Technology (《建築施工安全技術統一規範》) (GB50870-2013). During the Year, the Group did not receive any returns of delivered projects or services provided due to safety and health issues for rectifications.

The Group has formulated the Construction Assessment Management System (《工程考核管理制度》). It stipulates that, suppliers shall implement a system for safety production accountability, which requires regular safety education and training and the formulation of fire measures, systems, and fire extinguishing equipment; and adopt measures to prevent the outflow of mud, sewage and wastewater or blocked sewers and drainage channels; and be assessed for the separation of their on-site accommodation areas and their measures taken for keeping the dormitory warm, preventing gas poisoning, avoiding being suffered from summer heat and preventing mosquitoes and flies; and be inspected in respect of the implementation of measures in relation to health care and first aid, community services, prevention of dust, noise and light pollution as well as carrying out construction without disturbing the neighborhood, etc. so as to ensure environmentally friendly and socially responsible engineering construction. In addition, the Group has implemented a series of internal policies such as the Standards for Construction Safety and Civilization of Redsun Properties (《弘陽地產安全文明施工標準》) and the Standardized Specifications for Engineering Construction Safety and Technology (《建築施工安全技術規範》) to strictly control the quality of products, especially the health and safety parts, from various aspects such as design, bidding and procurement, construction, acceptance and evaluation, etc. The Group will continue to insist on product refinement operation and create superior product quality.

## 2. 品質為先 和諧共贏

### 2.1 質量安全管理

高標準的產品質量控制是本集團成功發展的基石。本集團嚴格遵守與所提供的產品和服務中涉及健康、安全事宜及補救方法相關的法律法規，包括但不限於《建築施工安全技術統一規範》(GB50870-2013)。於本年度，本集團未曾接獲已交付項目或已提供服務中因安全或健康原因而被退回整改的情況。

本集團制定了《工程考核管理制度》，要求供應商嚴格落實安全生產責任制，定期開展安全教育、安全培訓；制定消防措施和制度及配備滅火器材；採取防止泥漿、污水、廢水外流或堵塞下水道和排水河道措施；考核供應商現場住宿區劃分，以及宿舍保暖、防煤氣中毒、消暑和防蚊蠅等措施；對供應商的保健救急、社區服務、防粉塵、防噪音、防光污染措施及施工不擾民等措施進行檢查，確保工程建設與環境、社會層面友好關係。另外，本集團實施《弘陽地產安全文明施工標準》及《建築施工安全技術規範》等一系列內部政策，從設計、招標採購、施工、驗收、評估等各個環節入手，對產品質量尤其是其健康與安全部分進行嚴格把控，將繼續堅持產品精細化運營，打造匠心產品品質。

In order to establish a sound quality management system, the Group has prepared the Construction Quality Management System (《工程質量管理制度》) during the Year, which specifies the following project quality management requirements:

為建立完善的質量管理體系，本集團於本年度內編製了《工程質量管理制度》，明確了以下項目質量管理要求：

<b>Model-based</b> <b>樣板引路</b>	<p>A modeling guide system should be implemented for the important construction procedures (e.g., formwork for the construction of the concrete structure, reinforcement bar fixing, protective layer control, masonry nodes, door and window installation, waterproofing, decoration, concealed wiring, bottom box pre-burial, etc.), refined decoration in bulk and housing delivery standard, etc.</p> <p>在重要工序施工（如砼結構工程的模板工程、鋼筋綁紮、保護層控制，砌築節點、門窗安裝、防水、裝飾、暗敷線管、底盒預埋等）、批量精裝修、交房標準等方面，應執行樣板引路制度。</p>
<b>Field measurement</b> <b>實測實量</b>	<p>Urge the supervisory unit and the construction unit to do a good job in the measurement of the product in the process according to the Guidelines for Engineering Quality Measurement (《工程質量實測實量作業指引》).</p> <p>根據《工程質量實測實量作業指引》，督促監理單位、施工單位在過程中做好產品的實測實量工作。</p>
<b>Six inspection suspension points</b> <b>六大停止檢查點</b>	<p>On the basis of the inspection suspension points stipulated in the Guidelines for Inspection Suspension Points of Engineering Quality (《工程質量停止檢查點作業指引》), each project prepared the "List of Inspection Suspension Points" (《停止檢查點清單》) based on its own features and control requirements. For such works that fail to pass the inspections, specify the content to be rectified and request the construction unit to rectify. After rectification, the construction unit shall re-submit to the Engineering Management Department of the regional companies for review until approved.</p> <p>在《工程質量停止檢查點作業指引》規定的停止檢查點基礎上，各項目根據自身特點及管控要求，編製《停止檢查點清單》。無法通過檢查的工程，指明需整改內容，要求施工單位整改。施工單位整改後須重新上報區域公司工程管理部進行複查，直至通過。</p>



**“Suspension” for quality and safety**

**質量安全「拉閘」**

The “quality suspension” and “safety suspension” are applied to projects that have caused structural safety and safety accidents as well as projects with potential safety hazards. After the project has been “suspended”, the regional companies must formulate effective rectification plans and specific measures to eliminate the quality and safety hazards of the project.

對存在引發建築結構安全、使用安全問題的項目和存在安全隱患的項目進行「質量拉閘」和「安全拉閘」。項目被「拉閘」後，所屬區域公司必須制定有效的整改方案和具體措施，以消除項目的質量及安全隱患。

The Group has formulated the “Ten Red Rules on Progress, Quality and Safety” (進度、質量、安全紅十條), which mentions that projects that do not meet quality standards, have safety hazards and have low process safety assessment scores will be suspended and rectified.

本集團制定「進度、質量、安全紅十條」，當中提到對質量不達標，存在安全隱患和過程安全評估得分低的項目進行拉閘並整改。

The Group has stipulated in the Construction Technology Management System (《工程技術管理制度》) that, suppliers shall strengthen safety technology measures in the construction plans for more dangerous sub-projects as provided by the Notice [2009] No. 87 of the Ministry of Housing and Urban-Rural Construction Development of the People's Republic of China (中華人民共和國住房和城鄉建設部[2009]87號文件). The Group also stipulated that construction arrangement and design shall be subject to the principle of “To obtain an approval before the construction commences”, and no construction shall be carried out by any of the parties in relation to the construction without the approval for the construction arrangement and design. Details of the keys of review of the construction arrangement and design and the specific construction plan of Redsun Properties are as follows:

本集團在《工程技術管理制度》規定針對《中華人民共和國住房和城鄉建設部[2009]87號文件》所規定的危險性較大的分部分項工程，供應商在施工方案時必須加強安全技術措施。本集團亦規定施工組織設計需遵循「先審批，後施工」原則，任何單位工程的施工組織設計未經審批，均不得進行施工。關於弘陽地產施工組織設計以及項目施工方案審核要點，具體包括如下內容：

- Construction plan: to review whether construction schedule, materials, equipment and design meet the requirements of the project schedule
- Construction technic and technology: to review whether related technical parameters, construction process and construction methods are compliance with the regulations and meet the requirements of contracts
- Overall construction layout: to review whether the layout meets the overall planning requirements, and whether the appropriateness of on-site construction conditions to each of the construction parties has been considered
- Quality assurance measures: to review whether there are any measures specifically adopted for tackling common quality problems
- Construction materials: to review whether the materials selected meet the requirements of contracts and regulations and our financial budget
- Construction safety assurance measures: to review whether organizational protection, technical measures, safety technical measures, contingency plans, monitoring and control meet the construction requirements
- Labour force plan: to review whether the labour force plan meets construction safety requirements and the implementation of deploying dedicated personnel for the administration of production safety
- 施工計劃：審核施工進度計劃以及材料設備進場設計是否符合項目進度要求
- 施工工藝技術：審核相關技術參數、工藝流程、施工方法是否符合規範以及合同要求
- 施工總平面佈置：審核是否符合總體策劃要求、是否考慮現場施工條件與各單位的配合
- 質量保證措施：審核其對常見的質量通病是否有針對性措施
- 工程材料：審核材料的選擇是否符合合同以及規範規定要求、是否符合經濟性要求
- 施工安全保證措施：審核組織保障、技術措施、安全技術措施、應急預案、監測監控是否滿足施工要求
- 勞動力計劃：審核勞動力進場計劃是否滿足施工安全要求，以及專職安全生產管理人員落實情況

At the project construction stage, the Group has formulated the Standards for Construction Safety and Civilization of Redsun Properties (《弘陽地產安全文明施工標準》), which provides clear requirements for the aspects such as “civilized construction”, “safety protection”, “bulky equipment”, “on-site fire prevention” and “temporary use of electricity”, thereby further enhancing the standards for construction safety for the projects under construction.

At the stage of quality assessment and product delivery, the Group has introduced a third-party assessment mechanism to the quality assessment system to conduct process assessment and delivery assessment for the projects so as to ensure the quality of the projects and reduce the corresponding risks. According to the Comprehensive Inspection and Assessment Process of Redsun Properties (《弘陽地產綜合檢查評估流程》), the Group organises quarterly comprehensive inspections by third parties.

在項目建設階段，本集團制定了《弘陽地產安全文明施工標準》，通過對「文明施工」、「安全防護」、「大型設備」、「現場防火」、「施工臨時用電」等方面作出明確規定，以進一步提升在建項目安全施工水平。

在質量評估及產品交付階段，本集團在質量評估體系中引入第三方評估機制，對項目進行過程評估和交付評估，從而保證項目的質量並降低相應風險。根據《弘陽地產綜合檢查評估流程》，本集團每季度組織第三方進行一次綜合檢查。

<b>Process assessment</b> 過程評估	<p>Mainly involves “quality inspection”, “quality risk”, “safety and civilization”, “management behavior” and “progress control”.</p> <p>主要涉及「實測實量」、「質量風險」、「安全文明」、「管理行為」以及「進度管控」。</p>
<b>Delivery assessment</b> 交付評估	<p>It is divided into assessment of delivery in bare-shell state and assessment of delivery in fine decoration state. The specific assessment details include “leakage prevention test”, “indoor perception”, “quality inspection”, “public area”, “external facade”, “garden” and “electrical and mechanical installation”.</p> <p>分為毛坯交付評估和精裝交付評估，具體評估內容涉及「防滲漏試驗」、「戶內觀感」、「實測實量」、「公眾部位」、「外立面」、「園林」以及「機電安裝」。</p>



To maintain the advancement of the assessment system, during the Year, the Group optimized the Kanban management procedures and adjusted the quality Kanban reporting requirements, implementing a tiered control mechanism: (1) tier 1 Kanban (including key Kanban node plan of civil engineering construction quality control, key Kanban node plan of renovation construction quality control and key Kanban node plan of landscape construction quality control) must submit the results to the Group's Engineering Management Department on time; (2) non-tier 1 Kanban is controlled by regional companies.

The Group formulated the Comprehensive Inspection and Acceptance Management System for Project Delivery Risks of Redsun Properties Group (Trial) (《弘陽地產集團項目交付風險綜合驗收管理制度(試行)》) to further standardise the Group's acceptance management for project delivery risk identification. The project must ensure the completion of the upfront works, including the completion results of "Detailed Acceptance", "Acceptance inspection (including One Room One Inspection)", "Simulated Inspection and Acceptance", "Delivery Assessment", "Opening of construction sites" and the collection of risk identification information prior to comprehensive inspection and acceptance. Each regional office is responsible for delivery risk identification and comprehensive inspection and acceptance, and departments of the Group's headquarter will supervise the implementation of comprehensive inspection and acceptance norms for project delivery and conduct random checks and assessment management on the comprehensive inspection and acceptance. The Group has also put in place a scoring system for "Property Repair Verification" (房修核查) before and after project delivery to eliminate defects and to ensure customer satisfaction.

為了保持評估體系的先進性，本集團在本年度對看板管理程序進行優化，並對質量看板上報要求進行調整，實行分級管控機制：(1)一級看板(包括土建施工質量管控要點看板計劃、裝修施工質量管控要點看板計劃及景觀工程施工質量管控要點看板節點計劃)需按時向本集團工程管理部提交成果；(2)非一級看板由區域公司把控。

本集團制定《弘陽地產集團項目交付風險綜合驗收管理制度(試行)》，進一步規範本集團對項目交付風險排查的驗收管理。項目須在綜合驗收前確保完成前置工作，包括「細部驗收」、「承接查驗(包括一房一驗)」、「模擬驗收」、「交付評估」、「工地開放」的完成結果和風險排查資料的收集。各城市公司負責交付風險排查及綜合驗收，由本集團總部部門對督導項目交付綜合驗收規範的執行，並對綜合驗收進行抽查與考核管理。本集團亦在項目交付前後均設有「房修核查」評分制度，以杜絕房屋質量缺陷並且保證客戶滿意度。

## 2.2 Creating Customer Value

The Group strictly complies with relevant laws and regulations in relation to advertising, privacy issues and remedies in the delivery of products and services, such as the State Secrets Protection Law of the People's Republic of China (《中華人民共和國保守國家秘密法》), the Implementation Regulations for the State Secrets Protection Law of the People's Republic of China (《中華人民共和國保守國家秘密法實施條例》), the Advertising Law of the People's Republic of China (《中華人民共和國廣告法》), the Trademark Law of the People's Republic of China (《中華人民共和國商標法》), the Regulations on Control of Advertisement (《廣告管理條例》), the Provisions on the Release of Real Estate Advertisement (《房地產廣告發佈規定》), the Patent Law of the People's Republic of China (《中華人民共和國專利法》) and the Copyright Law of the People's Republic of China (《中華人民共和國著作權法》). The Group prioritizes its customer needs at all times and takes active response to customers concerns and opinions as a means of boosting its service quality enhancement and continuously increasing customer satisfaction.

The Group recognizes that listening to various customer needs is crucial to its corporate development and market competitiveness enhancement, and thus constantly expanding its communication channels with customers. Apart from actively providing customers with information about products and operating activities of the Group, the Group also formulates specific requirements regarding methods for dealing with customer complaints about our products and services.

## 2.2 創造客戶價值

本集團嚴格遵守《中華人民共和國保守國家秘密法》、《中華人民共和國保守國家秘密法實施條例》、《中華人民共和國廣告法》、《中華人民共和國商標法》、《廣告管理條例》、《房地產廣告發佈規定》、《中華人民共和國專利法》、《中華人民共和國著作權法》等與所提供產品和服務中涉及廣告、私隱事宜及補救方法相關的法律法規。本集團始終將客戶的需求放在首位，並積極應對客戶的訴求和意見，以驅動服務質素的提升，不斷提升客戶滿意度。

本集團深明聆聽不同客戶的需求對企業的發展及提升市場競爭力至關重要，因此持續拓寬與客戶的溝通渠道。本集團積極向客戶提供有關本集團產品及運營活動等方面信息，並對關於產品及服務的投訴應對方法做出了具體規定。

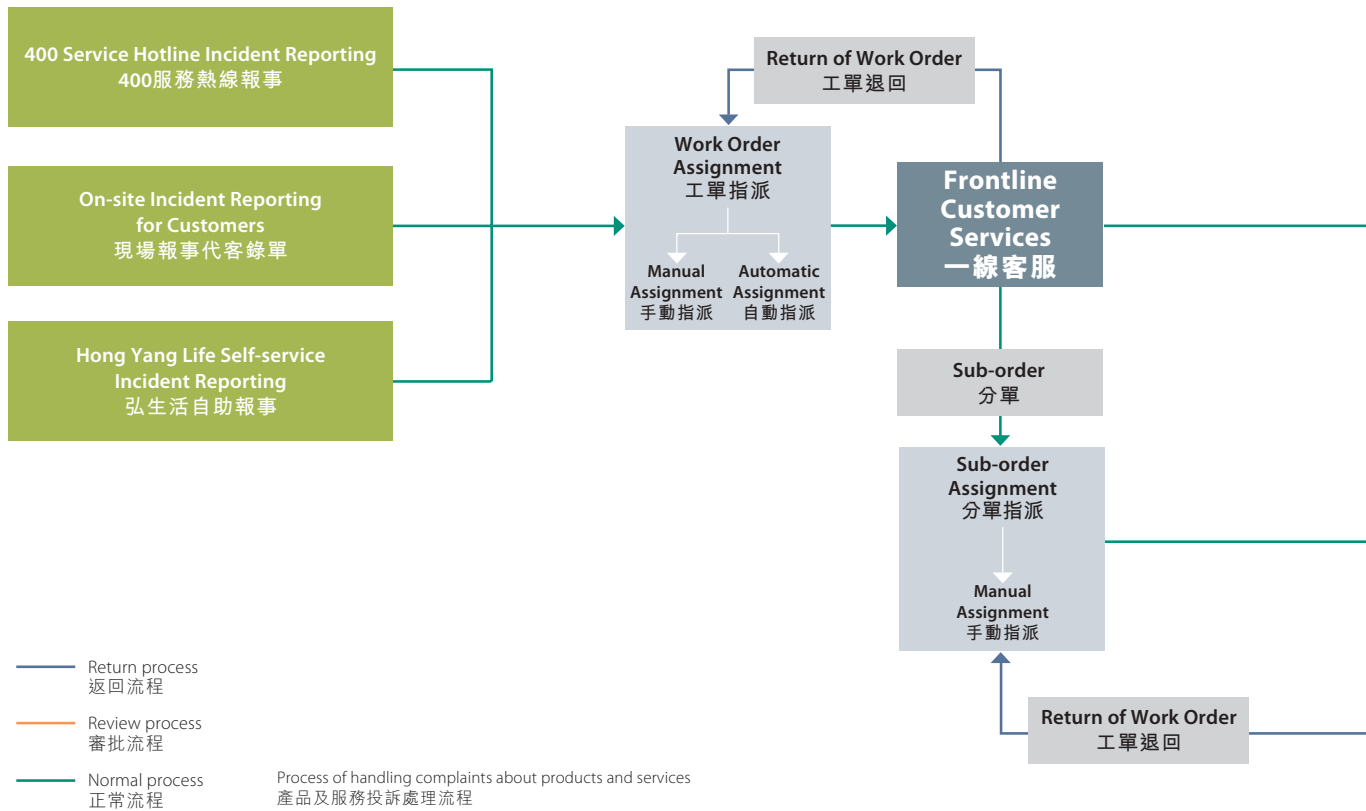
- Complaining channels: By means of self-service complaining channels including "400 Service Hotline (400服務熱線)", "Service Center On-site Incident Reporting for Customers (服務中心現場報事代客錄單)" and "Hong Yang Life APP (弘生活APP)", customers may monitor and give feedback on our products and services, which will then enter the "Great Customer-care Service (弘客關懷)" platform for unified processing
- Handling process: The Group will assign specialized personnel to follow up and handle the cases according to the service types and project information. We will handle the cases and give feedback in the system. After completion, we will visit the cases and pay a 100% return visit to the complaints. Work order will be not closed if customers disagree
- 投訴渠道：客戶可通過「400服務熱線」、「服務中心現場報事代客錄單」、「弘生活APP」等自助投訴渠道對本集團產品及服務進行監督和反饋，並統一進入「弘客關懷」平台流轉處理
- 處理流程：本集團將會根據服務類型以及項目信息選擇對應的負責人進行跟蹤處理，在系統中進行處理、反饋，完成後再提交回訪，並對投訴100%回訪，如客戶不同意則不關閉工單

When handling customers' feedback and complaints, the Group stipulates that the responsible personnel shall provide solutions before submission for review and approval and report the progress, so as to further raise their awareness of regulatory requirements when handling complaints about products and services. As of the end of this Year, the Group's "400 Call Center" received a total of 1,876 incoming complaint calls from property owners. For the complaints received, the Group will record the content in detail, give timely feedback and pay a return visit to all the complaints.

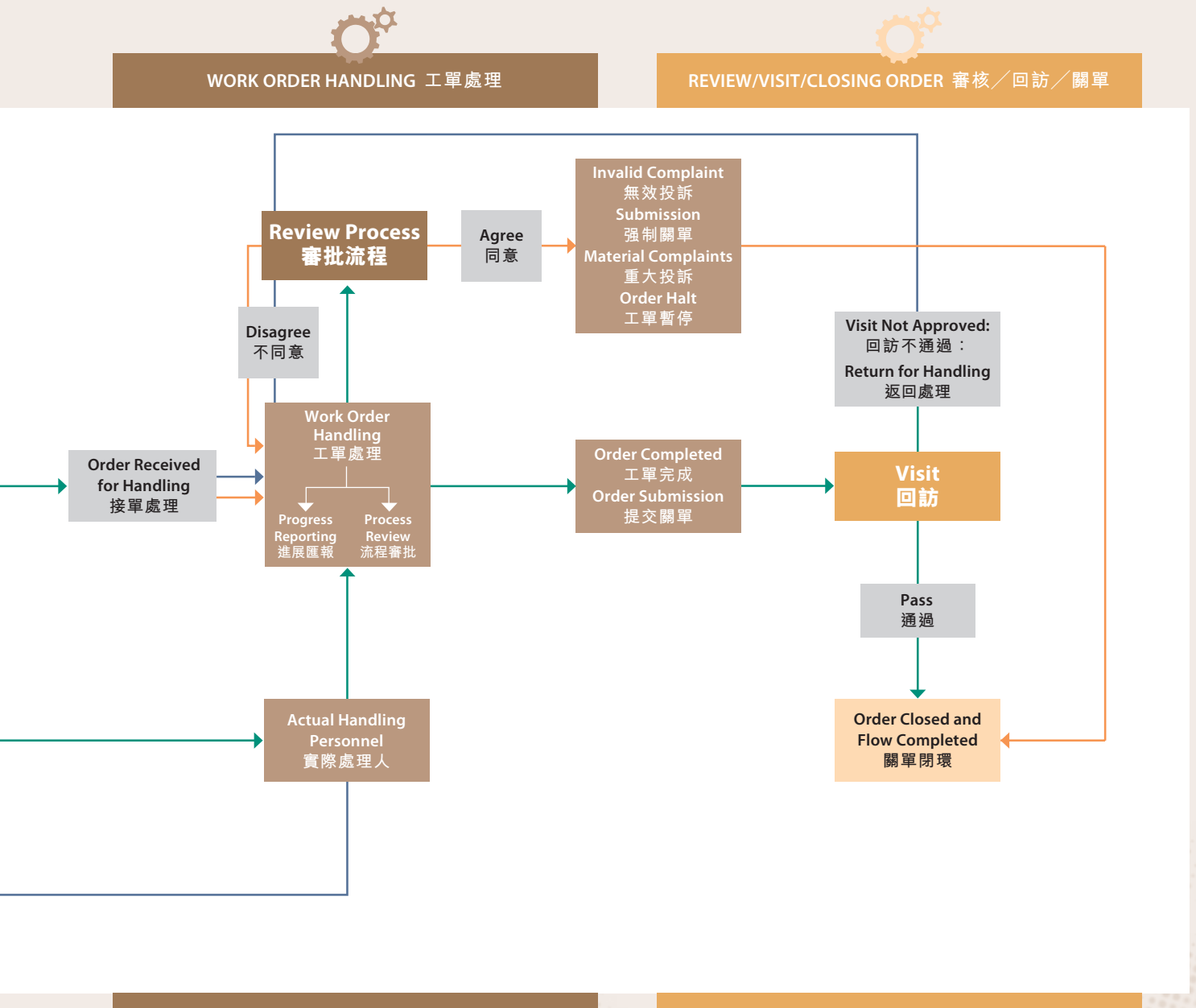
在客戶意見和投訴處理過程中，本集團規定負責人須於提交審批前列明處理方案，並對處理進展進行匯報，以進一步提高操作人員在處理有關產品及服務投訴過程中的規範意識。截至本年度末，本集團「400呼叫中心」的共接收業主呼入投訴工單共1,876單。對於接獲的投訴，本集團詳細記錄投訴內容，及時做出反饋，並對全部投訴進行回訪。

## RESPONSIBLE CHANNEL 渠道受理

## WORK ORDER ASSIGNMENT 工單指派







Strengthening the protection of customers' privacy, the Group stringently performs its work on customers' information security based on the Call Center Management Handbook of Hong Yang Group Company (弘陽集團呼叫中心管理手冊), which states the confidentiality scope, confidentiality measures, as well as the obligations and penalties of the "400 Call Center", so as to improve the Group's capability in customers' information confidentiality. Besides, the Group implements a series of measures on customers' information confidentiality, including the acceptance of anonymous complaints and the execution of access control of personnel over customers' information, which means that one must apply by mail and obtain operating authority from specialized personnel to access the customers' information, so as to protect customers' privacy.

#### Confidentiality measures at the "400 Call Center"

- Strictly cover up our customers' information, which shall not be disseminated and revealed to any unrelated personnel inside and outside the "400 Call Center" by any means
- Prohibit the printing and copying of all kinds of information of the Company in private or its unauthorized outspread
- No prying into and interfering in the information which is not within the job duty of oneself from the staff in other positions in the center
- Relevant confidential documents and information kept by the managers/supervisors should be stored inside a locked cabinet
- Without the consent of conference organizers, the personnel in attendance shall not distribute the conference content at their own will to the personnel yet to attend the conference

本集團加強對客戶隱私的保障，嚴格按照《弘陽集團呼叫中心管理手冊》開展客戶信息安全工作。手冊中列明「400呼叫中心」的保密範圍、保密措施、責任和處罰，以提高本集團的客戶信息保密能力。此外，本集團執行一系列客戶信息保密措施，包括接受匿名投訴；執行客戶信息查看人員權限控制，即查看客戶信息必須透過郵件申請並得到專人操作授權，以保護客戶隱私。

#### 「400呼叫中心」保密措施

- 嚴守客戶信息，不得以任何形式向「400呼叫中心」內外無關人員散佈、泄露
- 嚴禁私自打印、複製公司的各類信息資料，或擅自向外傳播
- 不得向中心其他崗位僱員窺探、過問非本人工作職責內的信息
- 經理／主管保管的相關保密文件和資料應存放在上鎖櫃內
- 參加會議人員未經會議組織者同意不得隨意向未參會人員傳播會議內容

- Before leaving the workplace when they are off duty, center staff should put the documents and information at the designated places and should not take them away from the workplace
- At their deployment or resignation, center staff should hand over the documents or information in their own possession to their supervisors and shall not transfer them to other personnel at their own will
- Prohibit the use of USB flash disks, card readers, etc. at their seats
- 中心僱員下班離開職場前，須將文件、資料放置在指定位置，不得帶離職場
- 調職、離職時，必須將自己經管的文件或資料交至上級，不可隨意移交給其他人員
- 嚴禁在台席上使用U盤、讀卡器等

In respect of integrity promotion and intellectual property management, while abiding by relevant laws and regulations, the Group further implements the management requirements in relation to products promotion under the New Media Management System of Hong Yang Group Company (《弘陽集團新媒體管理制度》) and the Intellectual Property Management System of Hong Yang Group Company (Pilot) (《弘陽集團知識產權管理制度(試行版)》), so as to strengthen and standardize the marketing management such as advertising and labelling. For all kinds of information externally released by official new media, the publisher is requested to complete a content review as required by the responsible body before release, and exaggeration and misleading promotion are prohibited. The Group also shows respect to the fruit of labor of others and protect the intellectual property. If the information involves the names or portraits of public figures or the use of pictures or text of which others have copyrights, the publisher shall seek the consent of the party involved in writing in advance such as a letter of authorization or a cooperation agreement, and be undergone the required procedures for prior review and approval. The Group also actively works on the registration, filing and application for authorization in respect of intellectual property and follows up the registration and authorization of other intellectual property, so as to prevent the loss of intellectual property or infringement of intellectual property as a result of misconduct during the promotion and transaction processes of products and services.

在誠信宣傳及知識產權管理方面，本集團在遵守法律法規的同時，進一步執行《弘陽集團新媒體管理制度》及《弘陽集團知識產權管理制度(試行版)》中與產品宣傳相關的管理規定，以加強和規範廣告及標籤等市場宣傳工作管理。針對官方新媒體對外發佈的各類信息內容，發佈人需要在發佈前須按各責任主體管理要求完成內容審核，不得出現誇大及誤導性宣傳等。本集團亦尊重他人勞動成果和保護知識產權，若信息內容中包含公眾人物姓名、肖像，或使用他人擁有著作權的圖片、文字等情況，應事先書面征得對方同意(含授權書、合作合同等)，並嚴格按照規定的流程進行事前審批。本集團亦積極進行知識產權登記、備案、申請授權工作，跟蹤其他知識產權的登記註冊、授權情況，以杜絕在產品、服務宣傳和交易過程中出現因為不正當行為造成的知識產權流失或侵犯知識產權事件。

### 3. PEOPLE-ORIENTED AND CARING FOR EMPLOYEES

#### 3.1 Safeguarding Employees' Interests

The Group regards talents as an important asset for corporate development and is dedicated to create an equal, inclusive, safe and comfortable workplace for its employees. The Group strictly abides by laws and regulations which have material impact on the Group in respect of remuneration and dismissal, recruitment and promotion, working hours, holidays, equal opportunities, diversity, anti-discrimination, other remuneration and benefits, including the Labor Law of the People's Republic of China (《中華人民共和國勞動法》), the Labor Contract Law of the People's Republic of China (《中華人民共和國勞動合同法》), the Implementation Regulations for the Labor Contract Law of the People's Republic of China (《中華人民共和國勞動合同法實施條例》), the Law of the People's Republic of China on the Protection of Minors (《中華人民共和國未成年人保護法》) and the Social Insurance Law of the People's Republic of China (《中華人民共和國社會保險法》). It also formulates the Staff Relationship Management System of Redsun Properties Group (《弘陽地產集團員工關係管理制度》) in order to be committed to protecting various legal interests of its employees. During the Year, the Group did not receive any violation of laws and regulations in relation to recruitment, dismissal, remuneration, promotion, working hours, holidays, equal opportunities, diversity and anti-discrimination.

### 3. 以人為本 關愛僱員

#### 3.1 保障僱員權益

本集團視人才為企業發展的重要資本，致力為僱員締造平等、共融、安全及舒適的工作環境。本集團嚴格遵守《中華人民共和國勞動法》、《中華人民共和國勞動合同法》、《中華人民共和國勞動合同法實施條例》、《中華人民共和國未成年人保護法》、《中華人民共和國社會保險法》等有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視、其他待遇及福利方面對本集團有重大影響的法律法規，並制定《弘陽地產集團員工關係管理制度》，切實維護僱員的各項合法權益。於本年度，本集團沒有接獲任何與招聘、解僱、薪酬、晉升、工作時數、假期、平等機會、多元化、反歧視相關的違法違規事件。

		The Group 本集團	
	Gender 性別	Number of Employees 僱員人數	Employees' Ratio 僱員比例
Male	男	2,073	60.05%
Female	女	1,379	39.95%

	Employment Type 僱傭類型	Number of Employees 僱員人數	Employees' Ratio 僱員比例
Senior Management	高級管理層	420	12.17%
Middle Management	中級管理層	1,282	37.14%
General Employees	基層僱員	1,750	50.70%



	Age 年齡	Number of Employees 僱員人數	Employees' Ratio 僱員比例
Below 30	30歲以下	1,283	37.17%
30-39	30-39歲	1,944	56.32%
40-49	40-49歲	199	5.76%
50 and above	50歲及以上	26	0.75%
Total Number of Employees	僱員總人數	3,452	100%

In order to unify the recruitment management process and recruit all sorts of high-calibre talents in a timely and effective manner, according to the Recruitment Management System of Hong Yang Group (《弘陽集團招聘管理制度》), the Group adheres to the recruitment values of "Strict Control on Recruitment — adhering to the criteria of selecting talents with a one-vote veto on those whose integrity is in doubt", "Sustainable Selection of Talents — talents not only being qualified at the moment, but also the future" and "Scientific Standards — talent selection with reference to clear and articulate talent selection standards with professional and appropriate tools and methods adopted to follow standardized procedures", in carrying out its recruitment work and treats applicants equally regardless of gender, age, race and physical disabilities. Insisting on the principle of "special relationship avoidance", the Group will not hire the family relatives of employees in principle, so as to ensure the impartiality of recruitment process. Besides, the Group solicits talents through various channels, such as internal applications and recommendations, headhunting, network recruitment, external job fairs and campus recruitment, so as to strengthen its talent selection and realize talent diversification. The Group unites talents with different cultural background and humanistic features and its employees come from all parts of the country, which also contributes to the diverse thinking and innovativeness of the Group.

為統一招聘管理流程及適時有效地招聘各類優秀人才，本集團根據《弘陽集團招聘管理制度》，秉持「嚴把進人關 — 堅守人才選聘標準，如有誠信操守問題實行一票否決」、「可持續選才 — 人才不僅能夠勝任現在，更能勝任未來」及「科學規範 — 人才引進依據清晰明確的人才選聘標準，採用專業並適配的工具與方法，遵守標準流程」的招聘價值觀開展招聘工作，對應聘者一視同仁，決不以性別、年齡、種族、身體障礙等因素作為考核準則。本集團堅持「特殊關係迴避」的原則，原則上不聘用僱員親屬，以保證招聘工作公平公正。此外，本集團通過內部競聘及推薦、獵頭、網絡招聘、外部招聘會、校園招聘等多種渠道廣納人才，以加強人才引進及實現人才多元化。本集團凝聚了不同文化背景和人文特點的人才，旗下僱員來自全國各個地區，這也成就了本集團的多元思維和創新能力。

During the recruitment process and the employees' enrollment, the Group strictly verifies the information presented on the identity card such as the applicant's age, so as to resolutely refuse to hire child labor. The Group will sign a labor contract with the new employee on the date of enrollment to clarify the labor relations as well as the rights and responsibilities of both parties for the purpose of preventing forced labor. During the Year, the Group did not discover any cases of employing child labor or forced labor.

In respect of the employee promotion mechanism, following the principle that ability is the core value, the Group considers merely the overall qualities of employees, such as their work performance, qualifications, potential and conducts, and strives for guaranteeing a fair competitive environment and career development opportunities. The Group also formulates the Staff Turnover Management Measures of Redsun Properties Group (《弘陽地產集團員工異動管理辦法》) to provide employees with a smooth promotion channel and broad development opportunities, with a view to catering for the career development needs of different employees. In addition, apart from the conditions that have been clearly stipulated (for example, if an employee seriously violates the laws and regulations or the corporate regulations and systems, the Group may terminate the labor contract according to the Labor Contract Management Measures (《勞動合同管理辦法》)), the Group stands against any unfair or unreasonable dismissal so as to safeguard its employees' interests.

在招聘過程以及入職辦理時，本集團嚴格核查應聘者的年齡等身份證信息，嚴防僱傭童工。本集團與新僱員在入職當日簽訂勞動合同，確立勞動關係及雙方的權利和義務，杜絕強制勞工。於本年度，本集團沒有發現使用童工或強制勞工的情況。

在僱員晉升機制方面，本集團遵循以能力為中心的原則，僅考慮僱員的工作績效、資格、潛力和操守等綜合素質，致力保障平等的競爭環境和職業發展機會。本集團亦制定《弘陽地產集團員工異動管理辦法》，為僱員提供暢通的晉升渠道和廣闊的發展空間，滿足不同僱員的職業生涯發展需要。另外，除已訂明情況（如僱員出現嚴重違反法律法規或企業規章制度的情況，根據《勞動合同管理辦法》對僱員提出解除勞動合同）之外，本集團禁止任何不公平或不合理的解僱，以保障僱員的權益。

The Group formulates and implements the Attendance Management Measures of Redsun Properties Group (《弘陽地產集團考勤管理辦法》), under which the Group basically implements 40-hour week system and formulates differentiated work schedules for different employee groups according to the job nature. The Group encourages its employees to finish their work with high efficiency within the specified working hours. In principle, the Group does not advocate employees to extend working hours or work overtime, and if there is a need for overtime work and it is approved by relevant heads, the Group will arrange compensatory time off or pay overtime allowance. With a person-centered leave system, the Group clearly stipulates that employees should be entitled to paid annual leave, statutory holiday leave, sick leave, work-related injury leave, casual leave, maternity leave and marriage and bereavement leave.

To achieve the Group's long-term development goals and objectives, the Group endeavors to provide its employees with market-competitive remuneration and all-round welfare packages. The Group formulates and implements the Remuneration Management System of Redsun Properties Group (《弘陽地產集團薪酬管理制度》), stating that employees' remuneration package follows the strategies of professionalism, differentiation and unification, external competitiveness and internal fairness, high remuneration and controllability, which constitute a holistic remuneration incentive system comprising fixed wages, cash allowance, short-term incentives, medium- and long-term incentives and benefits. Besides, the Group improves the Welfare Management System of Redsun Properties Group (《弘陽地產集團福利管理制度》), thereby further supplementing commercial insurance and providing subsidies for meals, transport, redeployment and computer purchase for its employees on the basis of the statutory welfare including social insurance, housing provident fund and statutory holidays. The Group also provides various welfare such as festival gift money and annual medical checks to incentivize and retain high-calibre employees.

本集團制定並實施《弘陽地產集團考勤管理辦法》，基本實行每週40小時工作制，並根據工作性質對不同僱員群體制定差異化的工時制。本集團鼓勵僱員在規定工作時間內高效完成工作，原則上不提倡僱員延長工作時間或加班，如確因工作需要加班並經過相關領導審批同意後，本集團將安排加班補休或結算加班工資。本集團擁有人性化的休假制度，明確規定僱員享有帶薪年假、法定節日假、病假、工傷假、事假、產假、婚喪假等假期。

為實現本集團的長期企業發展目標及宗旨，本集團致力為僱員提供具市場競爭力的薪酬及全面的福利待遇，制定並實施《弘陽地產集團薪酬管理制度》，僱員薪酬待遇遵循專業化、差異化與統一化、外部競爭性與內部公平性、高薪酬、可控性的策略，以固定工資、現金津貼、短期激勵、中長期激勵和福利構成全面薪酬激勵體系。此外，本集團完善了《弘陽地產集團福利管理制度》，在社會保險、住房公積金和法定假期等法定福利的基礎上，進一步為僱員補充商業保險，提供餐費、交通、異地調動、自購電腦等補貼，亦提供節日慰問金及年度體檢等多項福利，以激勵及保留優秀僱員。

### 3.2 Emphasis on Health and Safety

The Group endeavors to create a comfortable, healthy and safe working environment for employees and complies with laws and regulations in respect of providing safe working environment and protecting employees from occupational hazards, such as the Law of the People's Republic of China on the Prevention and Control of Occupational Diseases (《中華人民共和國職業病防治法》), the Regulations on Prevention and Control of Occupational Diseases of Jiangsu Province (《江蘇省職業病防治條例》), the Regulations of Jiangsu Province on Work Safety (《江蘇省安全生產條例》), the Regulations on Prevention and Control of Occupational Diseases of Shanghai (《上海職業病防治條例》) and the Regulations of Shanghai on Work Safety (《上海安全生產條例》).

In respect of production and construction safety, the Group formulates systems related to safety management including the Construction Assessment Management System (《工程考核管理制度》) and the Construction Technology Management System (《工程技術管理制度》), requiring constructors to enhance safety measures and ensuring safe working of operators in the construction environment. Regarding office health and safety, during the Group's normal course of operation, the major working environment of employees is office workplace such as office buildings. Even though no issues which significantly affect the safety and physical health of employees are involved, the Group still pays attention to the physical and mental well-being of employees and provides employees with trainings on health and safety in order to raise their safety awareness. The Group also proactively organizes health check for employees and holds all sorts of activities, such as regular club activities and festive activities, thereby enhancing the employees' team spirit and sense of belonging to the Group as well as creating a harmonious and comfortable working atmosphere and a healthy and safe public office environment for employees.

### 3.2 重視健康安全

本集團致力為僱員打造舒適、健康與安全的工作環境，遵守《中華人民共和國職業病防治法》、《江蘇省職業病防治條例》、《江蘇省安全生產條例》、《上海職業病防治條例》、《上海安全生產條例》等有關提供安全工作環境及保障僱員避免職業性危害方面的法律法規。

在生產施工安全方面，本集團制定《工程考核管理制度》、《工程技術管理制度》等安全管理相關的制度，要求施工商加強安全措施，保障作業人員在施工環境下安全工作。在辦公室健康與安全方面，本集團的主營業務運營中僱員的主要工作環境為寫字樓等辦公場所，即使不涉及對僱員安全及身體健康造成重大影響的因素，本集團亦關注僱員的身體及心理健康，向僱員提供安全與健康方面的培訓，以提升僱員的安全意識，並主動組織僱員體檢及舉辦不同類型的活動，如定期舉辦俱樂部活動、節日活動等，藉此增強僱員的團隊精神及對本集團的歸屬感，為僱員創造和諧舒適的工作氛圍和健康安全的公共辦公環境。





On 1 August 2020, the headquarters of Redsun Properties organized a staff activity themed as "Riding the Waves, Chasing the Dream (乘風破浪，追夢追光)", which included a long-distance walk session and a curling competition session to provide employees with opportunities to relax

2020年8月1日，弘陽地產總部舉辦主題為「乘風破浪，追夢追光」的全員聚力活動，此次活動包括長距離徒步環節及冰壺競技環節，為僱員提供放鬆身心的機會



Employees of the Group taking part in football and basketball friendly matches

本集團的僱員參與足球、籃球等體育友誼賽



### 3.3 Promoting Talent Development

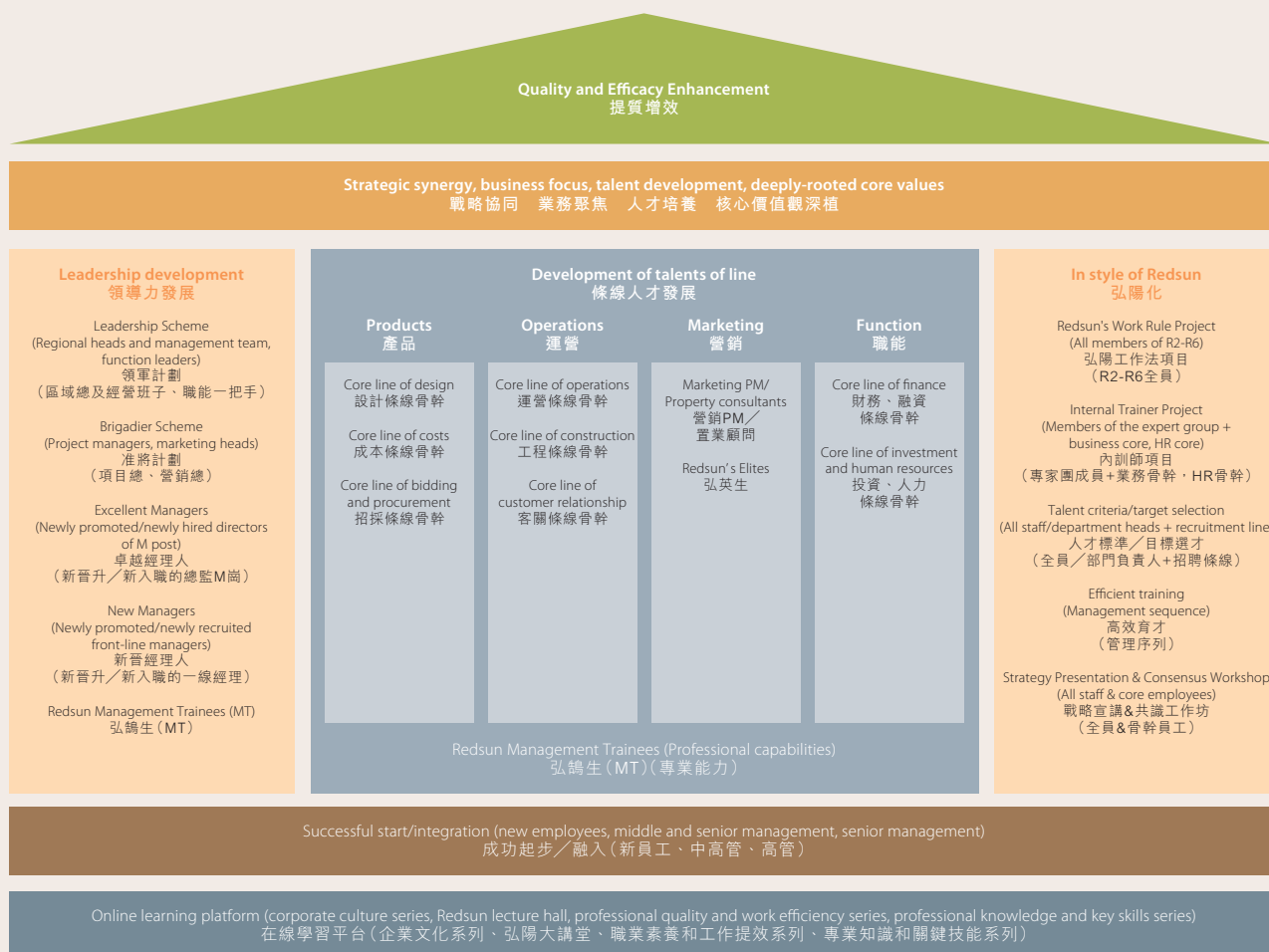
The Group has always attached great importance to the development of a talent team and continued to invest in training resources. It believes that outstanding talents are the driving force for the sustainable development of the enterprise and the key to building the core competitiveness of the enterprise. It is committed to providing employees with sufficient training resources to achieve the common growth and development of employees and the Group.

Catered for the needs of trainings of various types of employees including core staff of lines, high-calibre and high-performance talents and new recruits, the Group prepared tailor-made training programmes and clear career development plans such as successively launching leadership development training programs namely "Leadership Scheme", "Brigadier Scheme", "Manager" and "Redsun Management Trainees (弘鵠生)". It developed training projects for talent of the lines to systematically enhance the professional capabilities of the lines. Through special projects such as "Target Selection" and "Efficient Talent Training", both internal and external mentors were invited to provide professional trainings. The Group expected to ensure employees possess the knowledge and skills required by the jobs on an ongoing basis by comprehensive development and training programs for talents.

### 3.3 促進人才發展

本集團一直高度重視人才隊伍建設，持續投放培訓資源，相信優秀人才是企業可持續發展的動力和打造企業核心競爭力的關鍵，致力為僱員提供充足的培訓資源，實現僱員與本集團共同成長發展。

本集團已根據核心骨幹、雙高人才、新進人員等不同類型僱員的培訓需求，編製了針對性的培訓計劃和清晰的職業發展規劃，例如陸續開展「領軍計劃」、「準將計劃」、「經理人」及「弘鵠生」等領導力發展培養項目；為系統提升條線專業能力的條線人才發展培訓項目；以及「目標選才」、「高效育才」等特色項目，當中包括通過邀請內外部培訓師開展專業培訓。本集團期望透過全面的人才發展培訓項目，確保僱員持續具備工作所需知識及技能。



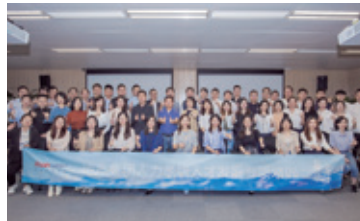


## Case 案例



### “Cornerstone Action” Training Program 「基石行動」培訓計劃

The Group cooperated with Hong Yang Academy to carry out the “Cornerstone Action” special talent development project focusing on various functional lines. It was carried out in stages and orderly from May to October 2020. The plan aims to extract organizational experience and accumulate practical cases. The core line of the staff were provided with professional core courses with commencement in special training and certification to enhance the professional ability of organization.



本集團協同弘陽學院開展聚焦各職能條線的「基石行動」專項人才發展項目，在2020年5月至10月分階段有序進行，計劃旨在透過萃取組織經驗及沉澱實踐案例，向條線的骨幹人員提供專業核心課程，並開展專項培訓和認證，以提升組織專業能力。

The first phase of “Cornerstone Action”-“Extraction, development” was carried out smoothly from April to May. Two workshops were organized to help line experts learn how to extract experience, how to develop a good business course, and master course development logic, tools and methods and teaching skills.

「基石行動」第一階段 — 「萃取、開發」在4月至5月期間順利進行，並透過組織兩場工作坊，幫助條線專家學習如何萃取經驗，如何開發一門好的業務課程，掌握課程開發邏輯、工具方法、授課技巧。

The second phase of “Cornerstone Action”-“Empowerment of the lines” focuses on special training courses for talent development based on different routes. The objects included the key personnel from engineering, costs, bidding and procurement, design, customer relations, human resources and finance lines, with explanations by different experts. For instance, the lecturer of the cost management department detailed the methods and operation guidelines of annual budget preparation; the lecturer of the customer relations department shared the full-cycle business management skills of customer service. Nearly 20 trainings were carried out at this phase, and more than 300 employees participated in the training.

「基石行動」第二階段 — 「條線赋能」，重點根據不同的線路開展人才發展專項培訓班，對象包括工程、成本、招採、設計、客戶關係、人力資源以及財務融資條線的骨幹人員，並由不同的專家進行講解，例如成本管理部門講師詳述了年度預算編製的方法和操作指引；客戶關係部講師分享客戶服務全週期業務管理技巧等。本階段共開展培訓近20次，參與培訓的僱員涵蓋多達300餘人。



		The Group <sup>4</sup> 本集團 <sup>4</sup>	
	Gender 性別	Number of Employees Trained 受訓僱員人數	Ratio of Trained Employees 受訓僱員比例
Male	男	1,896	63.50%
Female	女	1,090	36.50%

		Number of Employees Trained 受訓僱員人數	
	Employment Type 僱傭類型		Ratio of Trained Employees 受訓僱員比例
Senior Management	高級管理層	405	13.56%
Middle Management	中級管理層	1,210	40.52%
General Staff	基層僱員	1,371	45.91%
Total	合計	2,986	86.50%

<sup>4</sup> The statistics of employee training data include employees in the real estate development and sales business. The employee training data related to commercial property investment and operation and hotel business will be improved in the future.

<sup>4</sup> 僱員培訓數據的統計包括房地產開發與銷售業務的僱員，有關商業物業投資與經營以及酒店業務的僱員培訓數據將於未來完善。

## 4. IN LINE WITH THE ENVIRONMENT AND GREEN DEVELOPMENT

### 4.1 Emissions and Waste Management

The Group understands that environmental protection is an indispensable part of the enterprise's sustainable development. It complies with Environmental Protection Law of the People's Republic of China (《中華人民共和國環境保護法》), Environmental Impact Assessment Law of the People's Republic of China (《中華人民共和國環境影響評價法》), Water Pollution Prevention and Control Law of the People's Republic of China (《中華人民共和國水污染防治法》), Law of the People's Republic of China on the Prevention and Control of Atmospheric Pollution (《中華人民共和國大氣污染防治法》), Law of the People's Republic of China on the Prevention and Control of Environmental Pollution Caused by Solid Wastes (《中華人民共和國固體廢物污染環境防治法》) and other laws and regulations that have a significant impact on the Group's business in terms of exhaust emissions, greenhouse gas emissions, emissions to water and land and waste emissions.

The specific construction phase of the project is mainly carried out by qualified contractors. Therefore, the environmental impact of the Group mainly includes the use of resources and energy, greenhouse gas emissions, air pollutant emissions and waste emissions generated in the office. The Group has adopted relevant environmental protection measures to reduce the environmental impact of the Group's operations.

During the Year, the air pollutants generated by the Group mainly came from the use of vehicles and boilers and the use of natural gas in canteens. To this end, the management measures implemented by the Group included (1) using vehicles with higher emission standards; (2) calling on employees to take public transport with encouraged green travel; (3) when office vehicle users report for repairs, maintenance personnel shall immediately carry out repairs; (4) some vehicles are maintained every 5,000 kilometers to extend the life of parts and improve fuel efficiency. The emission of pollutants is reduced in terms of transportation options for employees to commute and keeping vehicles in good condition.

## 4. 環境為鄰 綠色發展

### 4.1 排放與廢棄物管理

本集團明白環境保護是企業達至可持續發展必不可少的一環，遵守《中華人民共和國環境保護法》、《中華人民共和國環境影響評價法》、《中華人民共和國水污染防治法》、《中華人民共和國大氣污染防治法》、《中華人民共和國固體廢物污染環境防治法》等在廢氣排放、溫室氣體排放、向水及土地排放、廢棄物排放等方面對本集團業務有重大影響的法律法規。

項目具體的施工建造階段主要由具有專業資質的承包商執行，故本集團的環境影響主要包括於辦公場所產生的資源和能源使用、溫室氣體排放、大氣污染物排放及廢棄物排放。本集團已採取相關的環保措施，以降低本集團運營時帶來的環境影響。

於本年度，本集團產生的大氣污染物主要來源於車輛和鍋爐的使用以及食堂天然氣使用，為此，本集團推行的管理措施包括(1)使用排放標準較高的車輛；(2)號召僱員乘坐公共交通、鼓勵綠色出行；(3)當辦公車輛使用人員作出報修後，維修人員應立即開展維修；(4)對部分車輛實施行駛每5,000公里保養一次，以延長機件壽命和提高燃油效率，從僱員通勤的交通選擇、保持車輛良好車況等方面減低污染物的排放。

Wastewater mainly comes from domestic sewage generated in the process of office operations. For the generated domestic sewage, the Group transports it to the local municipality or a third party with a professional license through municipal pipelines for centralized disposal, and calls on employees to develop the habit of saving water, thereby reducing sewage discharge at the source.

廢水主要來源於辦公營運過程中產生的生活污水，針對所產生的生活污水，本集團通過市政管道輸送至當地市政或持有專業執照的第三方進行集中處置，並號召僱員養成節約用水的習慣，從而在源頭上減少污水排放。

Emission of Air Pollutants <sup>5, 6</sup> 空氣污染物排放 <sup>5, 6</sup>	2020 2020年	2019 2019年	2018 2018年	Unit 單位
Emissions of CO CO排放量	625.35	1,242.04	1,396.75	Kg 千克
Emissions of NO <sub>x</sub> NO <sub>x</sub> 排放量	1,092.45	67.28	108.79	Kg 千克
Emissions of SO <sub>x</sub> SO <sub>x</sub> 排放量	200.23	2.05	2.21	Kg 千克
Emissions of PM <sub>2.5</sub> PM <sub>2.5</sub> 排放量	3.58	6.89	7.74	Kg 千克
Emissions of PM <sub>10</sub> PM <sub>10</sub> 排放量	3.58	7.18	8.37	Kg 千克

<sup>5</sup> In this year, the Group expanded the scope of environmental performance data disclosure, including commercial property investment and operation and hotel business subsidiaries. Therefore, the value of this year's performance indicators may differ significantly from previous years. Unless otherwise specified, the coverage of all data for this year is consistent with the reporting scope of this report.

<sup>6</sup> For the calculation method of air pollutant emissions from the use of natural gas in automobiles, boilers and canteens, they are referred to the Technical Guide for Air Pollutant Emission Inventory for On-road Vehicles (Provisional) (《道路機動車大氣污染物排放清單編製技術指南(試行)》), Discharge Coefficients of Industrial Pollutants in the First National General Survey of Pollution Sources (《第一次全國污染源普查工業污染源產排污系數手冊》) and First National Census on Pollution Sources — Manual for Waste Generation and Discharge Coefficients in Urban Households (《第一次全國污染源普查城鎮生活源產排污系數手冊》) issued by the Ministry of Ecology and Environment of the People's Republic of China.

<sup>5</sup> 本集團於本年度擴大環境績效數據披露範圍，把商業物業投資與經營以及酒店業務的附屬公司納入披露範圍之內，因而本年度績效指標數值可能與往年的差距較大。若沒有特殊說明，本年度所有數據涵蓋範圍與本報告的報告範圍一致。

<sup>6</sup> 有關汽車、鍋爐以及食堂天然氣使用所產生的空氣污染物排放的計算方法，參照中華人民共和國生態環境部發佈的《道路機動車大氣污染物排放清單編製技術指南(試行)》、《第一次全國污染源普查工業污染源產排污系數手冊》及《第一次全國污染源普查城鎮生活源產排污系數手冊》。

Discharge of Wastewater 廢水排放	2020 2020年	2019 2019年	2018 2018年	Unit 單位
Discharge of wastewater <sup>7</sup> 廢水排放量 <sup>7</sup>	71,428.93	313,656.26	102,078.92	Tonnes 噸

The Group pays close attention to the issues of climate change and the emergence of global warming, glacier melting, sea level rise and other issues. It understands the responsibility of enterprises in reducing greenhouse gas emissions, and actively responds to actions to reduce greenhouse gas emissions. During the Year, the greenhouse gas emissions generated by the Group's business operations mainly came from direct emissions from the use of vehicles and boilers and natural gas used in canteens, as well as indirect emissions from purchased electricity during the production process. In addition to implementing measures such as energy conservation and improving vehicle efficiency, the Group also calls on employees to actively participate in emission reduction activities such as tree planting and afforestation, and is committed to contributing to the construction of a green environment.

本集團關注氣候變化的議題，以及全球氣候變暖、冰川融化、海平面上漲等問題的出現，明白企業在減少溫室氣體排放方面的責任，積極響應減少溫室氣體排放的行動。於本年度，本集團在業務運營產生的溫室氣體排放主要來源於車輛及鍋爐使用和食堂用天然氣所產生的直接排放，以及外購電力在生產過程中產生的間接排放。本集團除了執行節約能源、提高車輛使用效率等措施，亦號召僱員積極參加植樹造林等減排活動，致力為建設綠色環境出一分力。

<sup>7</sup> The calculation of the discharge of sewage in the city category under the discharge of wastewater is with reference to the coefficient from the Code of Urban Wastewater Engineering Planning (GB50318-2017) (《城市排水工程規劃規範GB50318-2017》).

<sup>7</sup> 有關廢水排放的城市分類污水排放系數參考《城市排水工程規劃規範GB50318-2017》。



Emission of Greenhouse Gas (Scope 1 and Scope 2)				
溫室氣體排放(範圍1和範圍2)	2020 2020年	2019 2019年	2018 2018年	Unit 單位
Emissions from vehicles (scope 1) <sup>8</sup> 汽車排放(範圍1) <sup>8</sup>	84.03	302.35	318.69	Tonnes 公噸
Emissions from boilers (scope 1) 鍋爐排放(範圍1)	1,035.70	—	—	Tonnes 公噸
Emissions from canteen's natural gas (scope 1) 食堂天然氣排放(範圍1)	36.91	—	—	Tonnes 公噸
Emissions from refrigerant (scope 1) 製冷劑排放(範圍1)	0	2.64	89.42	Tonnes 公噸
Greenhouse gas offset by owned trees (scope 1) <sup>9</sup> 擁有樹木的溫室氣體抵消量(範圍1) <sup>9</sup>	0.64	0.64	0.74	Tonnes 公噸
Emissions from electricity consumption (scope 2) <sup>10</sup> 電力使用排放(範圍2) <sup>10</sup>	9,256.62	2,780.78	1,737.52	Tonnes 公噸
Total greenhouse gas emissions 溫室氣體排放總量	10,412.61	3,085.12	2,144.89	Tonnes 公噸
Intensity of greenhouse gas emissions 溫室氣體排放密度	0.05	0.12	—	Tonnes/m <sup>2</sup> of GFA 公噸/平方米建築面積

<sup>8</sup> The calculation of greenhouse gas emissions from the use of vehicles, boilers and natural gas from canteen (scope 1) and relevant coefficient is with reference to the Industrial Accounting Methods and Reporting Guidelines for Greenhouse Gas Emissions by Enterprises of Other Industries (Provisional) (《工業其他行業企業溫室氣體排放核算方法與報告指南(試行)》) and the Accounting Methods and Reporting Guidelines for Greenhouse Gas Emissions by Overland Transportation Enterprises (Provisional) (《陸上交通運輸企業溫室氣體排放核算方法與報告指南(試行)》) issued by the National Development and Reform Commission of the People's Republic of China.

<sup>9</sup> The coefficient of emission reduction by trees is based on the coefficient provided in Reporting Guidance on Environmental KPIs (《環境關鍵績效指標匯報指引》) in Appendix II of How to Prepare an ESG Report (《如何準備環境、社會及管治報告》).

<sup>10</sup> The calculation of greenhouse gas emissions from purchased electricity (scope 2) and relevant coefficient is with reference to the 2015 National Power Grid Average Emission Coefficient in the "Notice on the Establishment of 2018 Carbon Emission Reporting and Verification and Emission Monitoring Plan" (《關於做好2018年度碳排放報告與核查及排放監測計劃制定工作的通知》) issued by Ministry of Ecology and Environment of the People's Republic of China.

<sup>8</sup> 有關汽車、鍋爐以及食堂天然氣使用所產生的溫室氣體排放(範圍1)的計算方法及相關排放係數，參考中華人民共和國國家發展和改革委員會發佈的《工業其他行業企業溫室氣體排放核算方法與報告指南(試行)》及《陸上交通運輸企業溫室氣體排放核算方法與報告指南(試行)》。

<sup>9</sup> 樹木的減排係數採用《如何準備環境、社會及管治報告》附錄二之《環境關鍵績效指標匯報指引》中所給出係數。

<sup>10</sup> 有關外購電力產生的溫室氣體排放(範圍2)的計算方法及相關排放係數，參考中華人民共和國生態環境部發佈的《關於做好2018年度碳排放報告與核查及排放監測計劃制定工作的通知》中2015年全國電網平均排放係數。

In respect of the management of waste discharge, the Group complies with the Physical Asset Management System of Hong Yang Group Co., Ltd (《弘陽集團有限公司實物資產管理制度》) to realize an optimized allocation of its assets, thereby preventing wastage as a result of idle assets. The Group also implements a series of waste reduction measures and improves the efficiency of the use of materials, in order to reasonably reduce consumption and effectively control costs. Regarding hazardous waste, the Group, in accordance with the Law of the People's Republic of China on the Prevention and Control of Environmental Pollution Caused by Solid Wastes (《中華人民共和國固體廢物污染環境防治法》), collects and disposes the waste properly, and hands it to a third party for proper disposal. For non-hazardous waste, the Group advocates the rational use of paper and encourages the use of paper on both sides; when using carbon paper, cardboard is placed under it to increase the life of the carbon paper. It promotes the use of less disposable supplies. It improves the network office system, and tries to authorize the access to the office network and to use computers to store data, thereby reducing file distribution and storage facilities. It also advocates the use of e-mails to transmit information as much as possible in daily office work, and implement paperless office. In terms of procurement of office materials, the Group requires relevant departments to distribute office materials in a minimum unit quantity each time, so as to fulfill the philosophy of economy while ensuring work needs. The monthly purchase materials data should also be reasonable in accordance with the material allocation standards and the actual needs of the work. There shall not be over-planning and over-procurement so as to avoid material backlog and waste. It advocates care, cherishing and the correct use of materials to extend the service life. The Group implemented the annual business policy of "reducing costs and increasing efficiency" in 2020 to reduce the use of various consumables comprehensively, and recycled 850 kg of paper.

在廢棄物排放管理方面，本集團遵循《弘陽集團有限公司實物資產管理制度》，實現資產的優化配置，避免因資產閑置而造成浪費。本集團亦執行一系列減廢措施並提高物資使用效率，以合理降低消耗，有效控制成本。對於有害廢棄物，本集團根據《中華人民共和國固體廢物污染環境防治法》對危險廢物污染環境防治的相關規定，將廢棄物通過分類收集、妥善處置、交予第三方進行妥善處置。對於無害廢棄物，本集團倡導合理用紙，鼓勵兩面使用紙張；使用複寫紙時，在其下面墊上紙板，增加複寫紙的使用壽命；倡導少用一次性用品；完善網絡辦公系統，盡量通過授權在辦公網絡上查閱和使用電腦儲存資料，減少文件資料發放和存儲設施，並在日常辦公中提倡盡量使用電子郵件傳遞信息，實行無紙化辦公。在採購辦公物資方面，本集團要求相關部門每次以最小單位數量配發辦公物資，做到在確保工作需要的同時履行節約精神；月度採購物資數據亦應按照物資配備標準和工作實際需求進行合理預算，不得多計劃多採購，避免造成物資積壓和浪費；提倡愛護、愛惜和正確使用物資，延長使用壽命。本集團踐行2020年「降本增效」的年度經營方針，全面減少了各類消耗品的使用，並回收了850克紙張。

## Case 案例

**Waste treatment measures at Nanjing Hong Yang Plaza**  
南京弘陽廣場廢棄物處理措施

Nanjing Hong Yang Plaza classifies and treats various garbage generated during the decoration and operation period of the projects, effectively and comprehensively treats the waste, and ultimately reduces waste discharge and pollution to the environment. The specific implementation measures are as follows:

南京弘陽廣場針對項目在裝修及運營期產生的各種垃圾進行分類處理，有效地對廢棄物進行綜合處理，最終減少廢物量排放，減輕對環境造成的污染，具體實施措施如下：

- Garbage is sorted and garbage sorting bins were set up to provide classification reminders. Recyclable garbage is entrusted to a unit with waste recycling qualifications for processing, and the re-saleable waste generated by the decoration and opening of the merchants are packaged and recycled by the recyclers. The recyclable waste generated by the merchants in the subsequent period are also purchased on-site by the recyclers every day;
- 對垃圾進行分類處理，設置垃圾分類桶並提供分類提示牌，可回收垃圾委託具有廢品回收資質的單位進行處理，而商戶裝修及開業所產生的可二次銷售的廢品，統一由回收商打包回收，後期商戶所產生的可回收利用的廢品，亦由回收商每天安排人員現場收購；
- Treatment of construction waste is strictly inspected, requiring construction waste cleaning and transportation units to possess the corresponding accommodating and transportation qualifications. Waste are sent to landfills or disposed in accordance with the unified municipal requirements. Household waste, clothing fabrics, and kitchen waste that cannot be buried at landfills are not allowed. The dumping of garbage by merchants and construction units must be bagged to ensure that it is dust-free and pollution-free to avoid secondary pollution to on-site hygiene.
- 對建築垃圾的處理進行嚴格查驗，要求建築垃圾清理及運輸單位具有相應的消納、運輸資質，按照市政統一要求進行填埋或處理，不允許無法填埋的生活垃圾、衣物布料、餐廚垃圾等摻雜在內。商戶及施工單位傾倒垃圾必須袋裝化，確保無塵無污染，避免對現場衛生造成二次污染。



Major Hazardous Wastes <sup>11</sup> 主要有害廢棄物 <sup>11</sup>	2020 2020年	2019 2019年	2018 2018年	Unit 單位
Produced from fluorescent tube <sup>12</sup> 熒光燈管產生量 <sup>12</sup>	1,255	322	194	Pieces 個
Produced from used batteries 廢舊電池產生量	45.56	374.10	—	Kg 千克
Produced from cartridge 墨盒產生量	457	626	615	Pieces 個
Produced from equipment maintenance liquid wastes 設備維護廢液產生量	0	37.60	71.00	Liters 公升

Major Non-hazardous Wastes <sup>13</sup> 主要無害廢棄物 <sup>13</sup>	2020 2020年	2019 2019年	2018 2018年	Unit 單位
General waste/domestic waste generation 一般垃圾／生活垃圾產生量	814.36	—	—	Tonnes 公噸
Intensity of general waste/domestic waste 一般垃圾／生活垃圾產生密度	4.21x10 <sup>-3</sup>	—	—	Tonnes/m <sup>2</sup> of GFA 公噸／平方米建築面積
Kitchen waste generated 廚餘垃圾產生量	95.00	—	—	Tonnes 公噸
Intensity of kitchen waste generated 廚餘垃圾產生密度	4.91x10 <sup>-4</sup>	—	—	Tonnes/m <sup>2</sup> of GFA 公噸／平方米建築面積

<sup>11</sup> The amount of fluorescent tubes and cartridges produced is compiled by quantities. The Group constantly optimizes the statistical methodology and will disclose the data on the total weight and intensity of hazardous wastes in future.

<sup>11</sup> 熒光燈管及墨盒產生量以數量作統計，本集團持續優化統計方法，並將於未來披露有害廢棄物總重量和密度數據。

<sup>12</sup> Due to the expansion of the scope of environmental performance data disclosure this year, commercial property investment and operation and hotel business subsidiaries are included in the scope of disclosure and therefore, the amount of fluorescent tubes produced during this period also increased accordingly.

<sup>12</sup> 由於本年度擴大環境績效數據披露範圍，把商業物業投資與經營以及酒店業務的附屬公司納入披露範圍之內，故其間的熒光燈管產生量亦相應增加。

<sup>13</sup> The Group reclassified major non-hazardous waste during the Year. The Group did not collect general waste/domestic waste and kitchen waste categories in previous years, and began to disclose relevant data this year. Data of total weight and intensity of non-hazardous waste will be further disclosed in the future.

<sup>13</sup> 本集團於本年度對主要無害廢棄物重新進行分類。本集團於過往年度未收集一般垃圾／生活垃圾以及廚餘垃圾類別，於本年度開始披露相關數據。無害廢棄物總重量和密度數據將於未來進一步披露。



## 4.2 Use of Energy and Water Resources

The Group complied with law and regulations in relation to use of resources including the Energy Conservation Law of the People's Republic of China, and the Group has formulated series of measures relating to electricity and water saving in response to the green office policies. During the Year, the major types of energy consuming activities of the Group were the electricity used in office, automotive fuel and natural gas use for boiler and daily operation; the major type of water consuming activities was the water used in office. The water of our Group was primarily sourced from municipal water treatment plants, and there was no issue in sourcing water that was fit for the purpose.

The Group has formulated management measures regarding use of electricity, water and vehicles and enhanced the efficiency of use of energy and water resources to achieve reasonable reduction of consumption and effective control over costs. It was also committed to increase employees' environmental awareness in terms of the conservation of energy and water resources. The specific environmental policies and measures are set out below:

## 4.2 能源與水資源利用

本集團遵守《中華人民共和國節約能源法》等與資源使用有關的法律法規，並響應綠色辦公政策，制定一系列與節約用電用水相關的措施。於本年度，本集團在能源使用的主要活動類別為辦公用電、汽車燃油以及鍋爐及生活用天然氣，而使用水資源的主要活動為辦公用水。本集團用水主要來自市政，無求取適用水源問題。

本集團已對電力、用水、汽車使用等制定相關的管理措施，提高能源和水資源使用效率，合理降低消耗，有效控制成本，並致力提高僱員在節能減排及節水等方面的環保意識。具體環保政策及措施如下：

Use of resources and energy 資源能源使用	Environmental policies and measures (including but not limited to) 環保政策及措施(包括但不限於)
Use of energy 能源使用	<ul style="list-style-type: none"> <li>To label green messages in relation to "energy saving"</li> <li>張貼「節約用電」的環保標語</li> <li>To control the air-conditioning temperature</li> <li>控制空調溫度</li> <li>To switch off idle appliances, computers and lightings when not in use or after working hours</li> <li>在非使用時或非工作時間，關閉閒置設備、電腦及照明</li> <li>To prefer the use of energy-saving, efficient and environmental-friendly equipment recommended by the government and the industry</li> <li>優先使用國家、行業推薦的節能、高效、環保的設備</li> <li>To purchase and use energy-saving LED lighting facilities</li> <li>購置並使用LED節能照明設施</li> </ul>

Use of resources and energy 資源能源使用	Environmental policies and measures (including but not limited to) 環保政策及措施 (包括但不限於)			
Use of water resources 水資源使用	<ul style="list-style-type: none"> <li>To label green messages in relation to “water saving”</li> <li>張貼「節約用水」的環保標語</li> <li>To promote the awareness of water saving and to guide the employees for the reasonable use of water resources</li> <li>推廣節水意識，引導僱員合理利用水資源</li> <li>To adopt water saving systems and tools</li> <li>採用節水系統和器具</li> </ul>			

Energy Consumption <sup>14</sup> 能源消耗量 <sup>14</sup>	2020 2020年	2019 2019年	2018 2018年	Unit 單位
Total electricity consumption 電力消耗總量	15,172.29	4,668.23	2,479.49	Thousand kWh 千個千瓦時
Total electricity consumption intensity 電力消耗密度	0.08	0.18	0.09	Thousand kWh/m <sup>2</sup> of Gross Floor Area (GFA) 千個千瓦時／平方米建築面積
Total consumption of fuel (automotive petrol) 燃油消耗總量 (汽車汽油)	1,165.75	1,234.33	1,287.72	Thousand kWh 千個千瓦時
Total consumption intensity of fuel (automotive petrol) 燃油消耗密度 (汽車汽油)	22.41	30.86	23.41	Thousand kWh per car 千個千瓦時／每輛汽車
Total consumption of natural gas 天然氣消耗總量	5,364.53	—	—	Thousand kWh 千個千瓦時
Total consumption intensity of natural gas 天然氣消耗密度	0.05	—	—	Thousand kWh/m <sup>2</sup> of GFA 千個千瓦時／平方米建築面積
Total energy consumption 能源總耗量	21,702.06	—	—	Thousand kWh 千個千瓦時
Total energy consumption intensity 能源總耗量密度	0.11	—	—	Thousand kWh/m <sup>2</sup> of GFA 千個千瓦時／平方米建築面積

<sup>14</sup> During the Year, the Group expanded the scope of disclosure of environmental performance data to include the subsidiaries of investment and operation of commercial properties and hotel business, therefore energy consumption increased accordingly.

<sup>14</sup> 本集團於本年度擴大環境績效數據披露範圍，把商業物業投資與經營以及酒店業務的附屬公司納入披露範圍之內，故其間的能源消耗量亦相應增加。

Water Consumption 水資源消耗量	2020 2020年	2019 2019年	2018 2018年	Unit 單位
Total water consumption 總耗水量	157,656.70	348,506.96	113,421.02	Tonnes 公噸
Total water consumption intensity 總耗水密度	0.81	13.41	4.99	Tonnes/m <sup>2</sup> of GFA 公噸／平方米建築面積

### 4.3 Green Financing

Redsun Properties understands the importance of the impact of business to society and the environment, as well as the benefits of maintaining and operating a product portfolio of high efficiency and high quality. In order to support the Group's commitment to sustainable development and respond to stakeholders' growing concerns about green financing, the Group formulated the "Green Financing Framework", which was officially released in February 2021. It aimed to provide reliable methods to the future issuance of all green financing instruments of the Group and affirm the Group's continuous commitment to the sustainable development of green properties.

Pursuant to Green Bond Principles ("GBP" 2018) of International Capital Market Association (ICMA) and Green Loan Principles ("GLP" 2020) of Asia Pacific Loan Market Association (LMA), "Green Finance Framework" made specific provisions on "Use of proceeds", "Project evaluation and screening procedures", "Proceeds management", "Reporting" and "External audit" and required that the net proceeds of all green financing instruments shall be used for the financing of new projects or the re-financing of existing projects, with a view to support China's transition to a low-carbon economy and implementation of carbon neutrality planning. The classification of qualified projects specifically involved the following 5 aspects. The Group provided clear eligibility standards for such projects, as well as prohibited the inclusion of fossil fuel-related activities, mining-related activities, nuclear and nuclear-related technologies, weapon, alcohol, tobacco, gambling and adult activities in green project portfolio.

### 4.3 綠色金融

弘陽地產深諳業務足跡對社會和環境的重要性，以及維護和經營高效優質的產品組合的益處。為支持本集團對可持續發展的承諾，回應利益相關方對綠色金融日益增長的關注，本集團制定了《綠色融資框架》並於2021年2月正式發佈，旨在為本集團所有綠色融資工具在日後的發行提供可靠的方法，明確本集團持續投身於綠色物業的可持續發展方向。

基於國際資本市場協會(ICMA)綠色債券原則(「GBP」2018年版)及亞太區貸款市場公會(LMA)《綠色貸款原則》(「GLP」2020年版)，《綠色融資框架》對「所得款項用途」、「項目評估和篩選程序」、「所得款項管理」、「報告」及「外部審核」方面作出了具體的規定，要求任何綠色融資工具的所得款項淨額將用於資助新項目或為現有項目進行再融資，以支持國家向低碳經濟的過渡及碳中和計劃的實現。關於合格項目的類別，具體涉及以下5個方面，本集團不僅對其定義了明確的資格標準，亦禁止包括化石燃料相關活動，採礦相關活動，核及核相關技術，武器、酒精、煙草、賭博和成人活動納入綠色項目組合。



In order to carry out daily monitoring of green project portfolio, the Group established Green Financing Committee. Such committee consisted of representatives from the sustainability team and treasury department and will hold meeting once a year. Its responsibilities including assessing whether projects have met the eligibility standards, approving the inclusion of pre-screened qualified projects in green project portfolio, monitoring and managing green project portfolio and corresponding green financing instruments; replacing projects that no longer meet the eligibility standards or are subject to any divestment; observe the development of the sustainable financing market, as well as approving updates to the "Green Financing Framework" reflecting changes in the Company's strategy or market development accordingly.

In the future, the Group will strive to explore green financing opportunities to promote high-quality projects which are environmentally friendly and lower the carbon footprint caused by the Group's operations, in order to contribute to the realization of carbon neutrality.

為了對綠色項目組合開展日常監察，本集團設立了綠色融資委員會。該委員會由可持續發展團隊和庫務部門的代表組成，並將每年舉辦一次會議，其職責包括評估項目是否符合資格標準；批准將預先篩選的合格項目納入綠色項目組合；監察和管理綠色項目組合和相應的綠色融資工具；替換不再符合資格標準或遭到任何撤資的項目；觀察可持續融資市場的發展，並相應批准反映公司策略或市場發展的相關變動的《綠色融資框架》更新資料。

未來，本集團將致力開拓綠色融資的機會，以推動促進環境友好的高質量項目，減少本集團運營所帶來的碳足跡，為實現碳中和作出貢獻。



## 5. FOCUS ON THE SOCIETY AND WORK HAND IN HAND

### 5.1 Charitable Activities

While achieving steady development of the enterprise, the Group spared no effort to understand and meet the demands of the community. On the basis of complying with the Welfare Donations Law of the People's Republic of China (《中華人民共和國公益事業捐贈法》), the Group proactively implements regulations and ideals related to voluntary services under the orders and ordinances such as the Voluntary Service Regulations (Order No. 685) (《志願服務條例》(國令第685號)). By upholding the principles of volunteerism, gratuitousness, equal, integrity and lawfulness, the Group embarks on charitable and voluntary campaigns to deliver more warmth and caring to the society.

Hong Yang Group Company actively carried out its corporate social responsibilities and made various social donations totalling over RMB110 million over the past 24 years. In order to conduct standardized and systematic operations in terms of corporate social responsibility, Jiangsu Hongyang Charity Foundation (江蘇省弘陽濟困基金會) was established in August 2020. It provided services including subsidizing the poor in urban and rural areas, improving the living conditions of the people in poverty-stricken areas, providing daily care, living support and other services for people with serious or chronic illness, providing basic education subsidies to students from disadvantaged families for them to complete basic education, higher vocational education and undergraduate studies, as well as subsidizing people affected by emergency events such as natural disasters, accidents and public health incidents. The Group's employees actively responded to and participated in the charity activities organized by Hong Yang Group Company and strove to bring a positive impact to the community.

## 5. 社會為重 攜手共行

### 5.1 公益慈善

本集團在實現企業穩健發展的同時，始終不遺餘力地了解和滿足社區的要求。在遵循《中華人民共和國公益事業捐贈法》的基礎上，本集團積極貫徹《志願服務條例》(國令第685號)等法令條例中關於志願服務的規定和理念，遵循自願、無償、平等、誠信、合法的原則開展公益和志願者活動，向社會傳遞更多的溫暖和關愛。

弘陽集團積極履行企業社會責任，24年來各項社會捐贈累計超1.1億元人民幣。為了能在企業社會責任方面做出規範而體系化的運作，於2020年8月成立江蘇省弘陽濟困基金會，包括資助城鄉貧困人群，改善貧困地區群眾的生活條件；為罹患大病、急慢性病的人群提供日常照顧、生活資助等服務；向困難家庭學生提供基本的教育資助，幫助其完成基礎教育、高職高專、大學本科階段的學業；資助遭遇自然災害、事故災難和公共衛生事件等突發事件損害的人群。本集團的僱員積極響應及參與弘陽集團組織的公益活動，致力為社區帶來正面影響。

## Case 案例



### “Bring children out from the mountains and change their fates with education” 「讓孩子走出大山，用知識改變命運」

The charity concept of Hong Yang Group Company at its core is to support basic education in rural areas in central and western China. Through measures such as funding school construction with donations and donating materials, it assisted the implementation and spread of quality education and provided knowledge to more children, with a view to facilitate precise poverty alleviation in impoverished areas.

弘陽集團的公益理念是以支持中西部農村基礎教育為核心，通過捐建學校、捐贈物質等舉措，助力素質教育的實施與普及，將知識傳遞給更多孩子，實現貧困地區的精准脫貧。



#### 2016-2017

##### 2016年 — 2017年

- Launched charity branding project “Sunflower Scheme”
- 開啟「向日葵計劃」公益品牌項目
- Inauguration of Guishuang Hongyang Primary School in Liping County, Guizhou
- 貴州黎平縣歸雙弘陽小學揭牌啟用



#### 2018

##### 2018年

- Announced the charity strategy of “Ten Schools in Ten Provinces, Hundred Libraries for Hundred Villages” and established the Hongyang Charity Foundation (弘陽公益基金會)
- 發佈「十省十校百村百圖」公益戰略，成立弘陽公益基金會
- Donated books to 3 primary schools in Sunan Yugur Autonomous County, Zhangye
- 為張掖肅南裕固族自治縣的3所小學公益捐書
- Assisted the inheritance and protection of Yugur intangible cultural heritage
- 助力裕固族非物質文化遺產的傳承與保護
- Donated books to Nanjing Pukou Dougang Primary School
- 為南京浦口陡崗小學公益捐書



#### 2019

##### 2019年

- Visited Jiji Primary School in Jinta County, Jiuquan, and Chahe Primary School in Hongze, Huaian to bring books and supplies to children
- 走進酒泉金塔縣芨芨小學、淮安洪澤岔河小學，為孩子們帶去書籍與物資

In 2020, the Group organized and participated in various charity events including “Jinfeng Heming × China Next Generation Foundation” book donation activities, “Hong Xiaoyang” charity fair and “Thanksgiving March Special Vegetable Service”, which provided door-to-door delivery service of gift packages of vegetables.

2020年，本集團聯合組織及參與了包括「錦鳳合鳴 × 中國下一代基金會」圖書捐贈、「弘小陽」公益集市、「感恩三月專蔬服務」上門贈送蔬菜禮包等多項公益活動。



Jinfeng Heming × China Next Generation Foundation” book donation activities

「錦鳳合鳴 × 中國下一代基金會」圖書捐贈活動





## 5.2 Cooperate to Fight the Epidemic

Facing the novel coronavirus epidemic, Redsun Properties responded to the call of the country rapidly and proactively participated in and supported the series of material donations organized by Hong Yang Group Company. In February 2020, Hong Yang Group Company donated RMB15 million to establish Hong Yang Anti-epidemic Fund (弘陽抗疫基金). It made first phase donation of RMB5 million to purchase protective clothing, sanitizers, ventilators and other medical supplies to support front-line medical personnel, second phase donation of RMB5 million for the construction of clinical molecular diagnostic laboratories in Xiaogan and Ezhou, Hubei, and third phase donation of RMB5 million to medical team members who were from Jiangsu and Shanghai and were fighting the epidemic in Hubei. Under the guidance of the Communist Youth League Central Committee, we supported the re-employment of young people infected with the epidemic in Hubei and provided rent concessions of RMB100 million in total to medium, small and micro-sized tenants of the Group. Hong Yang Commercial (弘陽商業) gave full play to its value as a platform and contributed to the society by bringing together tens of thousands of small, medium and micro-sized enterprises to achieve 100,000 employments.



Donation of medical supplies

醫用物資捐贈

## 5.2 攜手抗疫

面對新型冠狀病毒肺炎疫情，弘陽地產迅速響應國家號召，積極參與並支持弘陽集團組織的一系列物資捐贈活動。2020年2月，弘陽集團捐贈1,500萬元人民幣設立弘陽抗疫基金，首期捐贈500萬元人民幣採購防護服、消毒水、呼吸機等醫用物資支援一線；二期捐贈500萬元人民幣，在湖北孝感、鄂州兩地捐建臨床分子診斷實驗室；三期捐贈500萬元人民幣予江蘇、上海援鄂醫護隊員在共青團中央指導下，支持湖北染疫青年再就業，同時為弘陽中小微商戶減免租金共1億人民幣，弘陽商業充分發揮平台價值，匯聚上萬家中小微企業，帶動就業達10萬人，為社會作出貢獻。



Donation to sponsor the construction of clinical molecular diagnostic laboratories in Xiaogan and Ezhou, Hubei

在湖北孝感、鄂州兩地捐建臨床分子與診斷實驗室



The Chairman visiting the tenants and providing rent concessions of RMB100 million to medium-, small- and micro-sized tenants of the Group during the epidemic

董事長疫情期間探望商戶為弘陽中小微商戶減免租金1億人民幣



Pinglanfu's preparation for the charity activity of "Spreading warmth and love", which involved purchasing masks and other medical resources as well as daily necessities such as instant noodles and milk through various channels and donating such supplies to front-line staff fighting the epidemic

平瀾府籌備「傳遞溫暖讓愛發生」公益活動，通過各種渠道購置口罩等醫用資源及籌集泡面、牛奶等生活物資，送予抗疫前線的工作人員



During the anti-epidemic period, Yingzhou Hong Yang Residence visited the "five guarantee households" (五保戶) in the community and delivered supplies of daily necessities

抗疫期間，潁州弘陽府走訪慰問社區「五保戶」，並送上生活物資



## INDEPENDENT ASSURANCE STATEMENT

To the Board of Directors of Redsun Properties Group Limited:

CECEP (HK) Advisory Company Limited (“**CECEPAC (HK)**” or “**We**”) has been entrusted by Redsun Properties Group Limited (“**Redsun Properties**”) to conduct an independent limited assurance engagement (“**Assurance Engagement**”) on the information and data related to sustainability in Redsun Properties’ 2020 Environmental, Social and Governance Report (“**ESG Report**”).

CECEPAC (HK) assessed Redsun Properties’ adherence to the four AA1000 Accountability Principles (Inclusivity, Materiality, Responsiveness and Impact) set out in the AA1000 Assurance Standard v3 (“**AA1000AS v3**”). Besides, CECEPAC (HK) provided limited assurance on the reliability and quality of specified performance information disclosed in the ESG Report that has been selected in accordance with the 2016 edition of Environmental, Social and Governance Reporting Guide (“**ESG Reporting Guide**”) published by the Stock Exchange of Hong Kong Limited (“**SEHK**”).

This independent assurance statement has been prepared in Traditional Chinese and English versions. Should there be any discrepancies between these versions, the Traditional Chinese version shall prevail.

## 獨立審驗聲明

致弘陽地產集團有限公司董事會：

中國節能皓信(香港)諮詢有限公司(「**中國節能皓信(香港)**」、「**我們**」)接受弘陽地產集團有限公司(「**弘陽地產**」)的委託，對弘陽地產2020年度《環境、社會及管治報告》(「**ESG報告**」)中披露的有關可持續發展的信息及數據執行獨立有限審驗工作(「**審驗工作**」)。

中國節能皓信(香港)根據《AA1000審驗標準v3》(「**AA1000AS v3**」)，對弘陽地產遵循包容性、實質性、回應性及影響性四項AA1000審驗原則的情況進行審驗。同時，中國節能皓信(香港)亦對《ESG報告》中按照香港聯合交易所有限公司(「**聯交所**」)2016年發佈的《環境、社會及管治報告指引》(「**ESG報告指引**」)中選定的特定績效信息的可靠性及質量開展有限的審驗工作。

本審驗聲明備有中文繁體和英文版本，如有任何歧義，請以中文繁體版本為準。

## I. Independence and Competence

CECEPAC (HK) was not involved in collecting and calculating the data in the ESG Report or preparing the ESG Report. CECEPAC (HK)'s assurance activities are independent from Redsun Properties. There is no relationship between Redsun Properties and CECEPAC (HK) beyond the contractual agreement for providing proper assurance service.

The assurance team of CECEPAC (HK) is composed of experienced consultants in the industry who have had professional training on sustainability-related standards such as GRI Standards issued by Global Reporting Initiative, AA1000AS v3, and the ESG Reporting Guide of the SEHK, etc.

The assurance team of CECEPAC (HK) has extensive experience in conducting assurance and has sufficient understanding and capabilities of the implementation of AA1000AS v3. Meanwhile, the Assurance Engagement related to sustainability issues is carried out in line with CECEPAC (HK)'s internal assurance protocol.

## II. Redsun Properties' Responsibilities

Redsun Properties is responsible for the preparation and presentation of the ESG Report in accordance with the ESG Reporting Guide published by SEHK. Redsun Properties is also responsible for implementing relevant internal control procedures to ensure that the contents of the ESG Report are free from material misstatement, whether due to fraud or error.

### 一、獨立性與能力

中國節能皓信(香港)沒有參與收集和計算《ESG報告》內的數據或編撰《ESG報告》。中國節能皓信(香港)進行的審驗工作獨立於弘陽地產。除了審驗合約訂明的合適服務，中國節能皓信(香港)與弘陽地產沒有其他聯繫。

中國節能皓信(香港)的審驗團隊由行業內經驗豐富的專業人士組成。相關人士接受過如全球報告倡議組織發佈的《GRI標準》、AA1000AS v3、聯交所《ESG報告指引》等可持續發展相關標準的專業培訓。

中國節能皓信(香港)的審驗團隊擁有進行審驗工作的豐富經驗，並且對AA1000AS v3具有充分的理解和實踐能力，同時依據中國節能皓信(香港)的內部審驗規定開展可持續發展事宜的審驗工作。

### 二、弘陽地產的責任

弘陽地產的責任是依照聯交所發佈的《ESG報告指引》編製其《ESG報告》。弘陽地產亦負責並實施相關內部控制程序，以使《ESG報告》不存在由於欺詐或錯誤導致的重大錯誤陳述。



### III. Assurance Provider's Responsibilities

CECEPAC (HK) is responsible for issuing an independent assurance statement according to AA1000AS v3 and the ESG Reporting Guide published by SEHK to the Board of Directors of Redsun Properties. This independent assurance statement applies solely to the ESG Report in the specified scope, expresses a conclusion on the assurance work, and does not serve any other intents or purposes.

CECEPAC (HK) ensures that all personnel involved in the Assurance Engagement meet the professional qualification, training and experience requirements, and are proficient in conducting assurance engagements. All results of assurance are internally reviewed by senior staff to ensure that methodologies used in the process are sufficiently stringent and transparent.

### IV. Assurance scope

- The scope of the Assurance Engagement is limited to the information and data in the ESG Report that relates to Redsun Properties and its subsidiaries and does not include data or information provided by Redsun Properties' suppliers, contractors and other third parties;
- Type 2 Moderate Level of Assurance was adopted to evaluate the nature and extent of Redsun Properties' adherence to the four AA1000 Accountability Principles (Inclusivity, Materiality, Responsiveness and Impact) set out in the AA1000AS v3;

### 三、審驗機構的責任

中國節能皓信(香港)的責任是根據AA1000AS v3及聯交所發佈的《ESG報告指引》向弘陽地產董事會出具獨立審驗聲明。此獨立審驗聲明僅作為對下列弘陽地產《ESG報告》中所界定範圍內的相關事項進行審驗之結論，而不作為其他之用途。

中國節能皓信(香港)確保參與審驗工作的人員符合專業資格、培訓和經驗要求，並具有實施審驗的能力。所有核實和認證審核的結果均由資深人員進行內部評審以確保我們所使用的方法是嚴謹和透明的。

### 四、審驗範圍

- 審驗的範圍限於《ESG報告》涵蓋的弘陽地產及其附屬公司的數據和信息，不包括弘陽地產的供應商、承包商以及其他第三方的數據和信息；
- 採用AA1000AS類型2中度審驗等級用以評估弘陽地產遵循AA1000AS v3闡明的四項AA1000審驗原則(包容性、實質性、回應性及影響性)的性質和程度；



- Specified performance information disclosed in the ESG Report was agreed upon and selected between Redsun Properties and CECEPAC (HK). The selected specified performance information is as follow:
  - o Number of customer complaints
  - o Number of female employees
  - o Percentage of total products sold or shipped subject to recalls for safety and health reasons;
- The time scope of the Assurance Engagement was with respect to information disclosed from 1 January, 2020 to 31 December, 2020 and included in the ESG Report only. Any information that falls outside this period and disclosed in the ESG Report is not included within the scope of the Assurance Engagement. Therefore, we do not express any conclusions on this information; and
- The scope of the assurance is confined to the information and data provided by Redsun Properties. Any queries regarding the content or related matters within this independent assurance statement should be addressed to Redsun Properties only.
- 弘陽地產與中國節能皓信(香港)達成了一致協議，選定了《ESG報告》中的特定績效信息作為部分審驗內容，選定的特定績效信息如下：
  - o 客戶投訴數目
  - o 女員工人數
  - o 已售或已運送的產品中因安全及健康而須回收的百分比；
- 審驗的時間範圍僅限於2020年1月1日至2020年12月31日的資料，對於《ESG報告》中所包括的任何其他時間範圍內的資料均不在本次審驗工作範圍內，因此我們不就此等信息發表任何結論；以及
- 審驗範圍乃基於並局限於弘陽地產所提供的信息及數據。對於本獨立審驗聲明所載內容或相關事項之任何疑問，將由弘陽地產一併回覆。

## V. Methodology

CECEPAC (HK)'s Assurance Engagement was conducted at Redsun Properties and its subsidiaries only, and the assurance works included:

- Evaluating the suitability of Redsun Properties' stakeholder engagement process;
- Conducting interviews<sup>1</sup> with personnel involved in sustainability management and preparation of the ESG Report and provision of relevant information in the ESG Report from the headquarters of Redsun Properties and regional companies in Nanjing, Southern Jiangsu and Central Jiangsu;
- Assessing whether the reporting and management approach for the ESG Report responded to the principles of Inclusivity, Materiality, Responsiveness, and Impact as defined in the AA1000AS v3;
- Conducting sampling of supporting evidence pertaining to data reliability and quality for selected specified performance information;
- Recalculating selected specified performance information;
- Assessing the degree of conformity of the ESG Report with the ESG Reporting Guide; and
- Performing other procedures we deemed necessary.

The conclusions within the Assurance Engagement were based upon the assumption that the information provided by Redsun Properties to CECEPAC (HK) was complete and accurate.

## 五、審驗方法

中國節能皓信(香港)僅對弘陽地產及其附屬公司開展審驗工作，工作內容包括：

- 評估弘陽地產的利益相關方參與過程的合適性；
- 與弘陽地產總部、南京區域公司、蘇中區域公司及蘇南區域公司的可持續性管理、《ESG報告》編製及提供有關信息的人員進行訪談<sup>1</sup>；
- 審驗《ESG報告》的編製與管理流程是否按照AA1000AS v3闡明的包容性、實質性、回應性及影響性原則進行；
- 對選定的特定績效信息有關數據可靠性及質量的支持性證據進行抽樣檢查；
- 對選定的特定績效信息進行重新計算驗證；
- 評估《ESG報告》對《ESG報告指引》的符合程度；以及
- 我們認為必要的其他工作。

審驗工作所得出的結論乃基於弘陽地產確保其提供予中國節能皓信(香港)的相關信息是完整及準確的。

<sup>1</sup> Being limited by the spread of coronavirus disease (COVID-19), the Assurance Engagement was conducted through online means and interviews were conducted in forms of telephone or online conference.

<sup>1</sup> 由於受到新型冠狀病毒疫情的限制，審驗工作以線上審核，訪談以電話或線上會議的形式開展。

## VI. Limitations

The absence of a significant body of established practice on which to draw to evaluate and measure non-financial information allows for different, but acceptable, measures and measurement techniques and can affect comparability between entities.

## VII. Conclusions

In accordance with the principles of Inclusivity, Materiality, Responsiveness and Impact in the AA1000AS v3, the specified performance information and the conformity of the ESG Report with the ESG Reporting Guide issued by SEHK, our findings and conclusions are detailed as follows:

### *Inclusivity*

Redsun Properties has identified key stakeholders. Regular communication with the key stakeholders is carried out in various ways to understand their expectations and key concerns. On this basis, Redsun Properties has formulated policies in consideration of key stakeholders' expectations and its impacts to key stakeholders. In our professional opinion, Redsun Properties adheres to the Principle of Inclusivity.

### *Materiality*

Redsun Properties has understood key stakeholders' concerns and expectations through regular stakeholder communication mechanisms as the foundation for identifying the material sustainability issues. Meanwhile, Redsun Properties has established materiality assessment procedures to collect opinions from key stakeholders and then identify the material issues of the ESG Report. The procedures and results of materiality assessment have been disclosed in the ESG Report. In our professional opinion, Redsun Properties adheres to the Principle of Materiality.

## 六、局限性

由於非財務資料未有國際公認和通用於評估和計量的標準，故此不同但均為可接受的信息和計量技術應用或會影響與其他機構的可比性。

## 七、結論

針對AA1000AS v3中包括的包容性、實質性、回應性及影響性原則，特定績效信息，以及對聯交所發佈的《ESG報告指引》的符合程度的審驗發現及結論如下：

### *包容性*

弘陽地產識別了主要利益相關方，透過不同的方式持續與主要利益相關方溝通，並了解他們的期望與關注重點。弘陽地產亦透過此基礎考慮了主要利益相關方的期望和對主要利益相關方的影響以制定政策。我們的專業意見認為，弘陽地產遵循包容性原則。

### *實質性*

弘陽地產通過日常的利益相關方溝通機制，了解主要利益相關方的關注及期望，作為識別重要可持續發展議題的基礎。同時，弘陽地產建立了實質性議題評估流程，收集了主要利益相關方的意見，識別了《ESG報告》的實質性議題，並於《ESG報告》中披露了實質性議題評估流程及結果。我們的專業意見認為，弘陽地產遵循實質性原則。

### *Responsiveness*

Redsun Properties has established regular stakeholder communication mechanisms to understand the concerns and expectations of key stakeholders, and has relevant mechanisms in place to respond to concerns raised by key stakeholders. Meanwhile, Redsun Properties has disclosed corporate sustainability strategies, management systems, management key points and key stakeholder engagement activities, and has responded to key stakeholders on material issues identified by materiality assessment. In our professional opinion, Redsun Properties adheres to the Principle of Responsiveness.

### *Impact*

Redsun Properties has allocated resources on understanding, measuring, evaluating and managing its impacts that lead to more effective decision-making and result-based management within the corporate and has disclosed these impacts in the ESG Report. In our professional opinion, Redsun Properties adheres to the Principle of Impact.

### *Specified Performance Information*

Based on the procedures CECEPAC (HK) has performed and the evidence we have obtained, nothing has come to our attention that causes us to suspect the reliability and quality or the conformity with the preparation basis set out in the ESG Report of the three selected specified performance information of the ESG Report.

### *SEHK's ESG Reporting Guide*

In all material aspects, disclosures for general disclosures of environmental and social subject areas and key performance indicators of environmental subject areas were aligned with the "Comply or Explain" provision of the ESG Reporting Guide published by SEHK. Redsun Properties has disclosed the involvement of key stakeholders in the materiality assessment; impacts caused by business are objectively disclosed; relevant environmental and social data are calculated and disclosed. Our recommendations for the ESG Report have been either responded or explained by Redsun Properties before the issuance of this assurance statement.

### *回應性*

弘陽地產對其主要利益相關方建立了日常的利益相關方溝通機制以了解其關注和期望，並設有相關機制以回應主要利益相關方關注事宜。另外，弘陽地產在《ESG報告》中披露了企業可持續發展戰略、管理體系、管理要點和主要利益相關方的參與活動，並就實質性評估流程中識別的實質性議題對主要利益相關方作出了回應。我們的專業意見認為，弘陽地產遵循回應性原則。

### *影響性*

弘陽地產已投放資源去理解、測量、評估和管理企業所造成的影響，從而在企業內實現更有效的決策和管理，並在《ESG報告》中披露了其影響。我們的專業意見認為，弘陽地產遵循影響性原則。

### *特定績效信息*

基於中國節能皓信（香港）執行的程序及取得的證據，對於《ESG報告》中選定的三項特定績效信息，我們沒有發現任何事項使我們懷疑其可靠性及質量或未能符合列於報告中的編製基礎。

### *聯交所《ESG報告指引》*

《ESG報告》之環境及社會範疇的一般披露和環境範疇的關鍵績效指標，在所有重大方面，乃按照聯交所《ESG報告指引》中的「不遵守就解釋」條文進行披露。弘陽地產披露了其利益相關方參與實質性議題評估過程；客觀地描述其業務所帶來的影響；對相關環境及社會數據進行了統計及披露。有關《ESG報告》的審驗發現及意見已於本審驗聲明發出前被弘陽地產回應或解釋。



### VIII. Recommendations

We recommend that Redsun Properties considers strengthening the below items in the future:

- Establish the governance structure of environmental, social and governance issues led by the Board of Directors and set long-term goals and action plans to facilitate the long-term planning on corporate sustainability initiatives;
- Enhance the engagement of the Board of Directors and senior management in stakeholder communication, assessment and response to material issues and better incorporate the results of stakeholder communication into the sustainability governance, sustainability strategy and related decision-making processes of Redsun Properties;
- Extend the scope of risk assessment to cover environmental, social and governance issues so as to comprehensively manage the impact of its operations.

### 八、建議

我們建議弘陽地產可考慮在未來進一步加強以下工作：

- 建立由董事會領導的環境、社會及管治事宜的管治架構，並制定長期目標和行動計劃以促進企業可持續發展工作的長遠規劃；
- 提高董事會及高級管理層於利益相關方溝通、實質性議題的評估和回應環節的參與程度，並將利益相關方溝通的結果更好地納入至弘陽地產的可持續發展治理、戰略和相關決策流程中；
- 擴大風險評估涵蓋範圍至環境、社會及管治事宜範疇，以全面管控自身營運的影響。



19 April, 2021

Hong Kong, China

2021年4月19日

中國香港

**APPENDIX 1: THE “COMPLY OR EXPLAIN”  
PROVISIONS OF THE ENVIRONMENTAL, SOCIAL  
AND GOVERNANCE REPORTING GUIDE CONTENT  
INDEX**

**附錄1：《環境、社會及管治報告指引》「不遵  
守就解釋」條文索引**

Aspect 層面	KPIs 指標	Content 指標內容	Disclosure 披露情況	Section in the Report or Explanation 所在報告章節或解釋
<b>Environmental 環境</b>				
<b>A1: Emissions</b>	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	•	Emissions and Waste Management
<b>A1：排放物</b>	一般披露	有關廢氣及溫室氣體排放、向水及土地的排污、有害及無害廢棄物的產生等的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料		排放與廢棄物管理
	A1.1	Types of emissions and respective emissions data.	•	Emissions and Waste Management
	A1.1	排放物種類及相關排放資料		排放與廢棄物管理
	A1.2	Greenhouse gas emissions in total (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	•	Emissions and Waste Management
	A1.2	溫室氣體總排放量（以噸計算）及（如適用）密度（如以每產量單位、每項設施計算）		排放與廢棄物管理

Aspect 層面	KPIs 指標	Content 指標內容	Disclosure 披露情況	Section in the Report or Explanation 所在報告章節或解釋
	A1.3	Total hazardous waste generated (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	•	Emissions and Waste Management
	A1.3	所產生有害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)		排放與廢棄物管理
	A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	•	Emissions and Waste Management
	A1.4	所產生無害廢棄物總量(以噸計算)及(如適用)密度(如以每產量單位、每項設施計算)		排放與廢棄物管理
	A1.5	Description of measures to mitigate emissions and results achieved.	•	Emissions and Waste Management
	A1.5	描述減低排放量的措施及所得成果		排放與廢棄物管理
	A1.6	Description of how hazardous and nonhazardous wastes are handled, reduction initiatives and results achieved.	•	Emissions and Waste Management
	A1.6	描述處理有害及無害廢棄物的方法、減低產生量的措施及所得成果		排放與廢棄物管理
<b>A2: Use of Resources</b> <b>A2：資源使用</b>	General disclosure 一般披露	Policies on the efficient use of resources, including energy, water and other raw materials. 有效使用資源(包括能源、水及其他原材料)的政策	•	Use of Energy and Water Resources 能源與水資源利用
	A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in'000s) and intensity (e.g. per unit of production volume, per facility).	•	Use of Energy and Water Resources
	A2.1	按類型劃分的直接及／或間接能源(如電、氣或油)總耗量(以千個千瓦時計算)及密度(如以每產量單位、每項設施計算)		能源與水資源利用

Aspect 層面	KPIs 指標	Content 指標內容	Disclosure 披露情況	Section in the Report or Explanation 所在報告章節或解釋
	A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	•	Use of Energy and Water Resources
	A2.2	總耗水量及密度(如以每產量單位、每項設施計算)		能源與水資源利用
	A2.3	Description of energy use efficiency initiatives and results achieved.	•	Use of Energy and Water Resources
	A2.3	描述能源使用效益計劃及所得成果		能源與水資源利用
	A2.4	Description of whether there is any issue in sourcing water that is fit for the purpose, water use efficiency initiatives and results achieved.	•	Use of Energy and Water Resources
	A2.4	描述求取適用水源上可有任何問題, 以及提升用水效益計劃及所得成果		能源與水資源利用
	A2.5	Total packaging materials used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	Not applicable to primary businesses	
	A2.5	製成品所用包裝材料的總量(以噸計算)及(如適用)每生產單位估量	主要業務不適用	
<b>A3: Environment and Natural Resources</b>	General disclosure	Policies on minimizing the issuers' significant impact on the environment and natural resources.	•	In Line with the Environment and Green Development
<b>A3: 環境及天然資源</b>	一般披露	減低發行人對環境及天然資源造成重大影響的政策		環境為鄰綠色發展
	A3.1	Description of significant impacts of activities on the environment and natural resources and the actions taken to manage them.	•	In Line with the Environment and Green Development
	A3.1	描述業務活動對環境及天然資源的重大影響及已採取管理有關影響的行動		環境為鄰綠色發展



Aspect 層面	KPIs 指標	Content 指標內容	Disclosure 披露情況	Section in the Report or Explanation 所在報告章節或解釋
<b>Social 社會</b>				
<b>B1: Employment</b>	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to remuneration and dismissal, recruitment and promotion, working hours, leaves, equal opportunity, diversity, antidiscrimination, and other benefits and welfare.	•	Safeguarding Employees' Interests
<b>B1：僱傭</b>	一般披露	有關薪酬及解僱、招聘及晉升、工作時數、假期、平等機會、多元化、反歧視以及其他待遇及福利的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料		保障僱員權益
<b>B2: Health and Safety</b>	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer  relating to providing a safe working environment and protecting employees from occupational hazards.	•	Emphasis on Health and Safety
<b>B2：健康與安全</b>	一般披露	有關提供安全工作環境及保障僱員避免職業性危害的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料		重視健康安全

Aspect 層面	KPIs 指標	Content 指標內容	Disclosure 披露情況	Section in the Report or Explanation 所在報告章節或解釋
<b>B3: Development and Training</b>	General disclosure	Policies on improving employees' knowledge and skills for discharging job duties. Description of training programmes.	•	Promoting Talent Development
<b>B3：發展及培訓</b>	一般披露	有關提升僱員履行工作職責的知識及技能的政策。描述培訓活動		促進人才發展
<b>B4: Labor Standards</b>	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to preventing child or forced labour.	•	Safeguarding Employees' Interests
<b>B4：勞工準則</b>	一般披露	有關防止童工或強制勞工的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料		保障僱員權益
<b>B5: Supply Chain Management</b>	General disclosure	Policies on managing environmental and social risks of the supply chain.	•	Adopting Sunshine Procurement
<b>B5：供應鏈管理</b>	一般披露	管理供應鏈的環境及社會風險政策		踐行陽光採購
<b>B6: Product Responsibilities</b>	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to health and safety, advertising, labelling <sup>15</sup> and privacy matters regarding products and services provided and methods of redress.	•	Quality First, Harmonious and Win-win
<b>B6：產品責任</b>	一般披露	有關所提供產品和服務的健康與安全、廣告、標籤 <sup>15</sup> 及私隱事宜以及補救方法的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料		品質為先和諧共贏

<sup>15</sup> Due to the nature of the industry, the Group's primary businesses do not involve in packaging products, therefore, the disclosure issues in relation to "labelling" are not applicable to the Group.

<sup>15</sup> 由於行業性質，本集團主要業務不涉及包裝產品，故有關披露「標籤」的事宜不適用本集團。

Aspect 層面	KPIs 指標	Content 指標內容	Disclosure 披露情況	Section in the Report or Explanation 所在報告章節或解釋
<b>B7: Anti-Corruption</b>	General disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer relating to bribery, extortion, fraud and money laundering.	•	Upholding Anti-corruption
<b>B7：反貪污</b>	一般披露	有關防止賄賂、勒索、欺詐及洗黑錢的： (a) 政策；及 (b) 遵守對發行人有重大影響的相關法律及規例的資料		秉持反腐倡廉
<b>B8: Community Investment</b>	General disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	•	Focus on the Society and Work Hand in Hand
<b>B8：社區投資</b>	一般披露	有關以社區參與來了解營運所在社區需要和確保其業務活動會考慮社區利益的政策		社會為重攜手共行



弘陽地產集團有限公司  
Redsun Properties Group Limited